

T.E.A.C.H., Inc.
Home Energy Assistance Program
112 E. 2nd Street
Alturas, CA 96101
(530) 233-3111

Please read this instruction sheet before filling out application

1. Please circle below the type of energy assistance you are requesting. You may only receive assistance with one.

Propane - Heating Oil - Kerosene - Diesel - Firewood - Pellets – Electric

2. Please indicate the Company you wish to be paid i.e. Staub's, Bethel's, Surprise Valley Electric, or Pacific Power (if you are asking for help with Staub's please note this does not cover Pacific Pride accounts). Also please include your account number so that we can apply the pledge to the proper account.
3. Return with completed intake form:
 - A. Households **current income verification** for the past 30 days, **for every adult** in the household (adult being 18 or older).
 - B. **Current** months electric bill. **Cannot be final or closing bill.** Even if you are not requesting assistance with your electric bill.
 - C. **Copy of all current energy bills for Propane, Heating oil, and Kerosene.** Even if you are not requesting assistance with it. The bill must show date of delivery and total cost.
 - D. Fill out wood usage form if you use wood. Even if you are not requesting assistance with wood.
 - E. Sign Client Education Confirmation of Receipt; this packet includes energy education and budgeting information.
4. Return all pages of application and make sure the Intake Form is signed and dated with all the requested information to:

T.E.A.C.H., Inc.
112 E. 2nd Street
Alturas, CA 96101
Attn: HEAP

Please make sure that all forms are filled out COMPLETELY! If there is anything missing it will delay your assistance.

Also, please understand the State of California requires our agency to establish a priority plan, due to the overwhelming demand for services and the limited resources available. The priority plan provides a method for serving those with the greatest need. This application does not guarantee payment!

Department of Community Services and Development

Energy Intake Form

CSD 43 (Rev. 1/02/09)

0						0	0	0	0			
Priority Points		A.C.C.										
ApplicationID							JobID					

Utility Assistance:				Weatherization:			
<input type="checkbox"/> HEAP	<input type="checkbox"/> Fast Track	<input type="checkbox"/> Supplement	_____	<input type="checkbox"/> DOE	<input type="checkbox"/> LIHEAP WX	<input type="checkbox"/> ECIP HCS	

Agency:		Intake Initials:		Intake Date:		Date of Birth	
First Name		Middle Initial	Last Name		m m d d y y		
Mailing Address						Unit Number	
Mailing City				Mailing County	Mailing State	Mailing ZIP Code	
Service Address (Do not use P.O. Box.)						Unit Number	
Service City				Service County	Service State	Service ZIP Code	
						CA	

Social Security Number				Telephone Number <input type="checkbox"/> Message				Total number of persons living in household, including applicant.			
				()					

You may also be eligible for a discount on your monthly energy cost for each utility company's reduced rate program.		Enter total gross monthly income for all persons living in the household:	
Which utility company do you wish to be paid?		Energy Cost	
Account Number		Energy Burden %	
Name of Customer on Utility Bill			
<input type="checkbox"/> Check here if utilities are included in rent or if sub-metered.			
TANF		\$	_____
SSI/SSP		\$	_____
SSA		\$	_____
Paycheck(s)		\$	_____
Interest		\$	_____
Pension		\$	_____
Other		\$	_____
TOTAL		\$	_____

For Official Use Only Weatherization Assessment		<input type="checkbox"/> Type of Cooling 1 Window/Wall 2 Central 3 Evap. Cooler 4 Fan(s) 5 Portable Device 6 None 7 Other: _____		<input type="checkbox"/> Type of Water Heater 1 Gas 2 Electric 3 Other: _____		Demographics			
<input type="checkbox"/> Type of Dwelling 1 SFD-Owner, 1 unit 2 SFD-Rental, 1 unit 3 MFD-Owner, 2-4 units 4 MFD-Rental, 2-4 units 5 MFD-Owner, 5 or more units 6 MFD-Rental, 5 or more units 7 Mobile Home-Owner 8 Mobile Home-Rental 9 Shelter - # of Units _____ Total # of Residents _____ 10 Unoccupied - MFD 2-4 units 11 Unoccupied - MFD >5 units		<input type="checkbox"/> Heating Fuel 1 Electric 2 Natural Gas 3 Wood 4 Propane 5 Fuel Oil 6 Kerosene 7 None 8 Other: _____		<input type="checkbox"/> Type of Range 1 Gas 2 Electric 3 Other: _____		Enter the number of persons in your household who are:			
				<input type="checkbox"/> Heating Type <input type="checkbox"/> No Primary Heating <input type="checkbox"/> Window/Wall <input type="checkbox"/> Portable Device <input type="checkbox"/> FAU <input type="checkbox"/> Other: _____		1 2 years or under _____ 2 Ages 3 to 5 _____ 3 Ages 6 to 18 _____ 4 Elderly (60 years or older) _____ 5 Disabled _____ 6 Migrant Farmworker _____ 7 Native American _____ 8 Limited-English Speaking _____ 9 Seasonal Farmworker _____			
						<input type="checkbox"/> Agency Defined 1 <input type="checkbox"/> Agency Defined 2 <input type="checkbox"/> Agency Defined 3 <input type="checkbox"/> Agency Defined 4			
						<input type="checkbox"/> Other <input type="checkbox"/> HUD Unit <input type="checkbox"/> Built Pre-1979 <input type="checkbox"/> Lead-Free Cert <input type="checkbox"/> Non Applicable			

<input type="checkbox"/> House Weatherized	<input type="checkbox"/> Referred for Weatherization	<input type="checkbox"/> Referred for RRP	<input type="checkbox"/> Referred for ECIP HCS
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The information on this application will be used to determine and verify my eligibility for assistance. My signature gives consent for this information to be shared with other offices of the state and federal governments, their designated subcontractors, my utility company(ies), and for my utility company(ies) to share information with other offices of the state and federal governments. I understand that if my application for LIHEAP benefits or services is denied, or if I receive untimely response or unsatisfactory performance, I may initiate a written appeal with the local service provider and my appeal shall be reviewed no later than 15 days after the appeal is requested. If I am not satisfied with the local service provider's decision I may then appeal to the Department of Community Services and Development pursuant to Title 22, California Code of Regulations section 100805. If applicable, I hereby authorize installation of weatherization measures to my residence at no cost to me. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my energy costs.

_____	_____	_____
Applicant's Signature	Date	Witness' Signature (if signed with an X)

AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or the Reduce Rate Program. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you.

CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.

T.E.A.C.H., Inc.
Home Energy Assistance Program

This must be completed for evaluation of household eligibility for assistance.

Name: _____ Social Security Number _____

Home Address: _____ City: _____ Zip _____

Mailing Address: _____ City: _____ Zip _____

Home Phone: _____ Message Phone: _____

List all household members below:

Name	Relationship	Age	Disabled		Income Amount & Source
			Yes	No	

Total Household Members _____ Has your residence been weatherized? Yes No

Is your residence House Apartment Duplex Mobile Home Other _____

Do you own or rent _____ Monthly rent or mortgage _____

All Heating Sources:

N/A	Estimates	Monthly Amount	Yearly Amount
	Electric		
	Propane, Kerosene, Oil, Diesel		
	Wood		

	Pellets		
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DECLARATION OF NO INCOME

Complete this form if you are over 18 years old and have no income.

Name: _____ Name: _____

Relationship: _____ Relationship: _____

Month of: _____ Month of: _____

Describe how shelter, food and the utilities were met:

I certify that the information stated is true and accurate and by signing this form, I am under penalty of criminal prosecution if false information results in assistance for which I am not eligible.

Signature: _____ Date: _____

Signature: _____ Date: _____

T.E.A.C.H., Inc.
Home Energy Assistance

Firewood Usage Form

Our/My household uses approximately _____ cords of firewood during the winter months to heat our/my home.

We/I spent \$_____ per cord. A cord of firewood lasts approximately _____ months.

Signature

Date

Residence Address _____

CLIENT EDUCATION CONFIRMATION OF RECEIPT

Name of Occupant	Age of Dwelling
Address of Dwelling	
Confirmation of Receipt	
I have received the following information:	
<input type="checkbox"/>	<u>Energy Education</u> - Information regarding changes I can make in order to reduce the energy consumption of my household.
<input type="checkbox"/>	<u>Budget Counseling</u> - Information regarding personal financial management.
Signature of Recipient	Date

WINTER ENERGY SAVING TIPS

Turn down your thermostat to 68 degrees or less during the day and evening (health permitting) and to 55 degrees or off at night or when away from home.

Wear warm clothing (sweater, robe, thermal pajamas, socks, slippers, etc.).

Use lots of blankets.

Open drapes to let the sun heat your home during the day and close them at night to help insulate.

Close unused rooms and the vents that heat those rooms.

Take a shower instead of a bath or take shorter showers.

Turn off kitchen, bath and other ventilating fans after they've done their job.

Clean warm-air registers, baseboard heaters and radiators as needed and make sure they're not blocked by furniture, carpeting or drapes.

Move furniture around so you are sitting near interior walls, (exterior walls and older windows are likely to be drafty).

Close your fireplace damper when not in use.

Set your water heater to the "normal" setting or 120°, unless your dishwasher requires a higher setting.

Wash dishes by hand and fill the sink with water instead of letting the water run.

Do only full loads when using your dishwasher and clothes washer.

Use cold water when washing clothes.

Use the energy-saving control on your dishwasher if it has one.

Let dishes air dry.

Hang clothes to dry.

Clean your clothes dryers lint trap after each use.

In these tough times, paying your electric bill can be a challenge. ***We know how to help.***

Pacific Power has a variety of options to help those facing financial hardships:

- **working out a plan to spread payments out over a longer period.**
- **setting up Equal Pay Plan to equalize the amount due each month.**
- **changing payment due date to a more convenient day for you, if the current monthly due date is a problem.**
- **helping limited-income households find local energy assistance agencies.**
- **assistance in managing your overall energy use.**

Please give us a call at the first sign you may not be able to pay your electric bill, while it is still easier to manage. We have trained, highly knowledgeable people who want to help. Look to us for assistance in finding the answers you need.

Call us toll-free: **1-888-221-7070** or visit: **pacificpower.net/assistance**

Ten things you can do this winter *to save energy and money.*

1. When you are home and awake, **set your thermostat as low as comfortable.**

We recommend 68 degrees or below. When you are asleep or out of the house set-back the temperature by 10 to 15 degrees for eight hours every day (or night), and you will lower your heating bills by about 10 percent.

2. Cover drafty windows with a heavy-duty, clear plastic sheet on the inside of window frames during winter months.

3. Set your **water heater setting to 120 degrees** and look into draining your water heater annually.

4. Wash your clothes in **cold water**, and wash only full loads.

5. Use your dishwasher at **full capacity, and air dry your dishes** instead of using the dishwasher's drying cycle.

6. Switch to **compact fluorescent light bulbs in fixtures that are most used (3+ hours a day)**. They use about 25% of the energy as regular light bulbs.

7. Set **refrigerator temperature between 37 and 40 degrees**, and your freezer at 0.

8. Unplug old refrigerators in garages or basements that might be used as storage, but are inefficient and not fully utilized.

9. Turn it **off when it is not needed**, especially if it is used for heating. Unplug appliances (coffee makers, microwaves, TVs, VCRs) when not in use; Plug home electronics, such as TVs, DVD players and computers into power strips; turn off the power strips when the equipment is not in use.

10. Improve your home's heating and cooling systems by **cleaning or replacing furnace filters** and routine system maintenance to help air flow through the system more efficiently.

Be aware of how electricity is used in your daily life. **Everybody is different.** Even two identically-built houses or two identically-sized families will have different consumption habits. Take a little time to think about how you use energy, familiarize yourself with how to read the meter, and go ahead and read it regularly for awhile. Reading the meter is easy. If you read your meter regularly for a few weeks, it will teach you a great deal about your own power consumption and may give you ideas about what has the most impact in your home.

For more bright ideas visit pacificpower.net.

Ten things you can do this winter *to save energy and money.*

EVERYDAY BUDGETING & MONEY SAVING TIPS

Looking to start saving money, but don't know where to begin?

The biggest savings often lie in the areas where you spend the most money.

Average household spending		% of expenditures
Average income (before taxes)	\$63,091	N/A
Average annual expenditures	\$49,638	N/A
Housing	\$16,920	34%
Transportation	\$8,758	17%
Food	\$6,133	13%
Personal insurance and pensions	\$5,336	11%
Other	\$5,060	10%
Health care	\$2,853	6%
Entertainment	\$2,698	5%
Apparel and services	\$1,881	4%

(Source: U.S. Department of Labor, Bureau of Labor Statistics' Consumer Expenditure Survey 2007)

Housing and Utilities

If you're struggling with an unaffordable mortgage or rent payment, moving to a cheaper place or getting a roommate may be options. Otherwise, here are some ways to lower your housing costs:

- Refinance your mortgage to get a lower rate or switch from a 15-year mortgage to a 30-year loan.
- Challenge your property-tax assessment.
- Investigate whether bundled service (phone, high-speed Internet and television) might save you money.
- Wash only full loads of dishes or clothes.
- Use shades, blinds, and drapes to regulate your home temperature.
- Install a programmable thermostat so your home is heated or cooled only when you're actually there.

Transportation

Buying used cars and driving them for years is a great way to reduce your lifetime transportation expenses. For short-term ways to reduce your transportation costs, try to:

- Raise the deductibles on your auto-insurance policy.
- Strive to get insurance discounts such as good-driver, good-student, and multiple-car discounts.
- Investigate carpools and public transportation, and see if your employer offers any subsidies.
- Bike or walk as often as possible.
- Avoid repair bills by maintaining your vehicles properly with regular oil and filter changes.
- Group your errands and if you have more than one car, use the vehicle with better gas mileage.

Food

Dining out utilizes nearly half the average family's food expenditures, so eating in more often is one of the fastest ways to trim your food budget. Other ways to control costs include:

- Bring lunches and snacks to work.
- Make at least one or two meatless meals each week.
- Buy fruits and vegetables in season.
- Check your fridge daily to use items before they go bad.
- Give up a vice (smoking, drinking, soda, or salty snack foods).
- Use the weekly grocery store circulars to see what's on sale and plan meals accordingly.

Personal insurance and retirement

You might be tempted to cut back on your 401(k) contributions to pay off debt, but that's not a good idea, if you can possibly avoid it. Most companies with 401(k) plans offer matching funds, so failing to contribute means you lose out on free money. Here are better areas to look for savings:

- Consider refinancing your term life insurance; rates have dropped in the past decade so you might be able to qualify for a lower premium.
- If you have a long-term disability policy, investigate the savings if you opt for a longer waiting period to reduce premiums (if you have an emergency fund).
- Suspend contributions to annuities and other accounts that don't offer matching funds or tax breaks.

Health care

With the ever-rising health care costs, employers are asking their workers to take on a larger share of the expense.

Try these tips to save on health care expenses:

- Buy generic/store-brand drugs.
- Order prescriptions by mail or via internet.
- Look for free and low-cost clinics.
- Find out if discounts are available when you pay with cash.
- Monitor insurance claims to make sure you're not getting stuck with the bill.

Clothing and services

Many people change their wardrobe with the latest fashion trends. Others simply refuse to wear the same outfits twice. Try these tips for limiting your clothing expenses:

- Inventory your wardrobe and buy pieces that work with what you already own.
- Avoid dry-clean-only clothing.
- Make hair appointments at beauty schools, rather than full-priced salons.
- Drop your health club and form a walking or jogging group with friends.
- Ask friends and relatives for hand-me-downs.
- Check out consignment and thrift stores for slightly used items.

ABOUT ACCC: American Consumer Credit Counseling (ACCC) is a non-profit 501 (c)(3) organization dedicated to empowering consumers to regain control of their lives through education, counseling and debt management. ACCC provides individuals with practical solutions for solving financial problems and recognizes that consumers' financial difficulties are often not the result of poor spending habits, but more frequently from extenuating circumstances beyond their control. As one of the nation's leading providers of financial education and credit counseling services, ACCC works with consumers to help them with the best plan of action to reduce their debt and regain financial stability. For more information or to access free financial resources log on to www.consumercredit.com

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