



October 16, 2025

Executive Board & All Member Meeting

1:00 pm to 1:30 pm & 1:30 to 3:00

**112 East 2nd Street, Housing Program Office
Alturas, CA 96101**

October 16, 2025

Join Zoom Meeting

<https://us02web.zoom.us/j/87698317560?pwd=k457GFRJUDlniwnkyLWWmequ17BW6M.1>

Meeting ID: 876 9831 7560

Passcode: 541563

Teleconference Locations:

**Plumas County
PCIRC
591 Main Street
Quincy, CA 95971**

**Siskiyou County Behavioral Health
2060 Campus Dr.
Yreka, CA 96097**

**Del Norte County Health and Human Services
455 K Street
Crescent City, CA 95531**

**Lassen County Health and Social Services
1445 Paul Bunyan, Suite B
Susanville, CA 96130**

**Shasta County
The Salvation Army Redding Corps
2691 Larkspur Lane
Redding, CA 96002**

**Sierra County Behavioral Health
706 Mill Street
Loyalton, CA 9611**

Executive Board Members

Cathy Rahmeyer,
County of Plumas, Chair

Maddelyn Bryan,
County of Siskiyou,
Vice Chair

Michael Coats,
County of Del Norte

Grace Poor,
County of Lassen

Tom Sandage,
County of Modoc

Major Tammy Ray,
County of Shasta

Sheryll Prinz-McMillan,
County of Sierra

To Address the Board: Members of the public may address the Board on any agenda item. Pursuant to the Brown Act (Govt. Code section 54950, et seq.) Board action or discussion cannot be taken on non-agenda matters but the board may briefly respond to statements or questions. You may submit your public comment via email to cmadison@teachinc.org that will be read into the record.



1. Call to Order/Quorum Established/Introductions

2. Public Comments (limited to 3 mins. per comment)

Members of the public will have the opportunity to address the Board on any issue within the jurisdiction of the Board. Speakers will be limited to three minutes.

1:00 Executive Board Meeting Agenda Items

3. Action Items

**I. Action Item – Review and Approve September 18, 2025, Executive Board Meeting Minutes.
Attachment “A” – Draft September 18, 2025 Executive Board Meeting Minutes.**

II. Action Item – Review and approve proposed HMIS and Coordinated Entry Release of Information (ROI), Data Collection Elements and List of Participating Agencies.

Revisions to the Release of Information (ROI) were presented to the HMIS Committee for approval on October 6, 2025. Committee members approved the proposed documentation with recommended edits that were made and distributed back out to HMIS Committee members to present to the EB for approval. The data elements and participating agencies were moved to separate documents. ROI revisions made in yellow highlights.

Attachment “B” – NorCal CoC HMIS and Coordinated Entry Release of Information (ROI), Data Collection Elements and List of Participating Agencies.

III. Action Item - Review and approve proposed “Locally Mandated HMIS Data Elements Policy”

Proposed policy was presented to the HMIS Committee for approval on October 6, 2025.

Attachment “C” Proposed “Locally Mandated HMIS Data Elements Policy”

IV. Action Item – Review and approve the 2025 PIT Report.

Simtech Solutions was contracted to provide the Counting Us mobile App used for the 2025 PIT Count and prepare a summary PIT Report. Administrative services were provided by PCIRC and United Way of Northern California reported the 2025 PIT and HIC to HUD and worked with Simtech Solutions to provide data for the 2025 PIT Report.

Attachment “D” 2025 NorCal CoC PIT Report

1:30 NorCal CoC All Member Meeting

4. Presentation - Pathways-MISI

Pathways-MISI staff introduction, updates on services provided. Designated as the HMIS System Administrator by the Executive Board on September 18, 2025.

Staff attend the meeting virtually for introductions and answer questions regarding the administration of the multi-county HMIS. You can learn more about the Pathways-MISI [by reviewing this web link](#). Send email to support@pcni.org

5. Reports

I. Coordinated Entry – Teddie Pierce, T.E.A.C.H., Inc. status update, ROI, Street Outreach Policies & Procedures



II. 2026 HIC/PIT Planning and Administration - T.E.A.C.H., Inc.

III. T.E.A.C.H., Inc. – Information

Proposed Three-Month Plan October-December 2025, to include

- 1) State of CA and HUD System Performance Measures
- 2) Policy Revision/Development based on HUD and State policy changes
- 3) 2026-27 Budget Development – more information to follow November

Future reports will outline our goals and the methods we plan to use to measure progress.

**IV. Performance measures added to HHAP-5 contracts, see attached updated HHAP 5 monthly Report
[Attachment E – Draft NorCal CoC Monthly HHAP-5 Report](#)**

V. Governance Charter Work Group - Next Meetings

October 23, 2025 12:00 to 1:30,

November 13, 2025 12:00 to 1:30

December 11, 2025 12:00 to 1:30

VI. Data/Performance Work Group – Data review meeting to begin late October 2025

6. NorCal CoC Members and County Updates

7. Items for next meeting.

8. Adjournment

If requested, the agenda shall be made available in appropriate alternative formats to persons with a disability, as required by Section 202 of the Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12132), and the federal rules and regulations adopted in implementation thereof. You may contact the T.E.A.C.H., Inc. at (530)233-3111 for disability-related modifications or accommodations, including auxiliary aids or services, in order to participate in the public meeting.

Next Scheduled Executive Board Member Meeting

November 20, 2025 1pm – 3pm



Draft Executive Board Meeting Minutes

September 18, 2025

1:00 pm to 3:00 pm

**112 East 2nd Street, Housing Program Office
Alturas, CA 96101**

September 18, 2025

Join Zoom Meeting

<https://us02web.zoom.us/j/81542943275?pwd=c6Xtik4m2fa0hQrcIdJraV8CNsobGS.1>

Meeting ID: 815 4294 3275

Passcode: 718875

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1. **Call to Order/Quorum Established/Introductions** - Roll call, Quorum is established. All members present, Cathy Rahmeyer, Maddelyn Bryan, Michael Coats, Grace Poor, Tom Sandage, Major Tammy Ray, Alternate Robert Szopa represented Sierra County

Attendees, Carol Madison, Kristen Schreder, Teddie Pierce, William Matson, Bob Russell, Tim Danielson, Deb Little, Shawna Flanigan, Kary Carbone, Kim Decker, Amanda Johnson, Cole Azare, Cristina Crawford, Emily Kerr, Nikki Kates, Rebecca Peconom, Richard Brummer, Sarah Prieto, Shiann Hogan, Chris Sage and Kara. reno va.

2. **Public Comments (limited to 3 mins. per comment)**

Members of the public will have the opportunity to address the Board on any issue within the jurisdiction of the Board. Speakers will be limited to three minutes. There was no public comment.

3. **Action Items**

- I. **Action Item – Approve August 21, 2025, Executive Board Meeting Minutes.**

Review and approve the draft August 21, 2025 Executive Board Meeting Minutes.

Attachment A – Draft August 21, 2025 Executive Board Meeting Minutes.

Motion to Approve with corrections by Maddelyn Bryan, Second by Michael Coats, All in favor, none opposed.

- II. **Action Item – Selection of the HMIS System Administrator**

On August 13, 2025 the Executive Board approved the use of an RFP to procure a new HMIS SA and designate the HMIS SA resulting from the procurement process. On August 15, 2025, an RFP for HMIS System Administrator was released with a deadline of September 10, 2025. Two (2) proposals were submitted and received by the deadline. The Executive Board shall use the Rating & Ranking criteria, Exhibit B included in the RFP. Executive Board members have been provided Rating and Ranking Score sheets in Google Forms to complete in advance of the meeting. The forms will be tabulated for presentation at the meeting. The Executive Board shall review the proposals and designate an HMIS System Administrator on September 18, 2025 based on the proposal content and suitability for taking on the HMIS Administrator activities.

NorCal CoC HMIS Administration RFP Rating & Ranking Link: [NorCal CoC HMIS Administration RFP Scores Applications](#)

Attachment B: Community Technology Alliance

Attachment C: Pathways MISI

Presentations were made by 1) Bob Russell, Community Technology Alliance and 2) William Matson and Deb Little, Pathways MISI to share information about their services. The presenters left the virtual meeting to return after the EB discussed and voted. William Matson and Deb from Pathways Missy emphasized their experience in HMIS administration and the critical role of training and collaboration in enhancing housing outcomes. Kristen evaluated two candidates, Pathways and CTA, noting that Pathways received favorable feedback for their responsiveness, while CTA's budget lacked clarity. The board reviewed the compiled scores for Pathways and CTA, which were 524 and 506, respectively. Kristen confirmed that Pathways' budget was within the allocated amount, while Maddelyn raised concerns about CTA's staffing plan. The board unanimously approved Pathways as the new HMIS vendor. Presenters returned and decision was announced to them. William Matson outlined the initial implementation steps, including user setup and communication strategies, while



Teddie Pierce mentioned the establishment of office hours for user support. Several Executive Board members and community members shared their appreciation for UWNC willingness to serve and appreciation for their service this past two years. Motion to Approve by Robert Szopa, Second by Maddelyn Bryan, All in favor, none opposed.

III. **Action Item - Executive Board Approval to authorize T.E.A.C.H., Inc. to enter into a contract for services with the HMIS System Administrator selected through the Rating and Ranking process on September 18, 2025. Work will be slated to begin on September 19, 2025 as identified in the HMIS Administrator RFP.**

T.E.A.C.H., Inc. will have available a template for the HMIS System Administrator services contract to enter into to expedite the transition.

Motion to Approve by Cathy Rahmeyer, Second by Robert Szopa, All in favor, none opposed.

III. **Action Item – Interim Support for Coordinated Entry Operations**

On August 13, 2025 the Executive Board approved the use of an RFP to procure a Coordinated Entry Operator and designate the Coordinated Entry Operator resulting from the procurement process. On August 15, 2025, an RFP for Coordinated Entry Operator was released with a deadline of September 10, 2025. No proposals were submitted and received by the deadline. The Executive Board was scheduled to review the proposals and designate a Coordinated Entry Operator at the September 18 meeting based on the proposals and the RFP process.

As a part of the Administrative Entity Team, Teddie Pierce is positioned to begin evaluating the Coordinated Policy and Process and provide updates to the HMIS/CEP Committee effective September 22, 2025. She will operate the existing processes until a permanent Coordinated Entry Operator is identified.

Motion to Approve by Major Tammy Ray, Second by Tom Sandage, All in favor, none opposed for Teddie Pierce to serve as Interim Coordinated Entry Operator, and T.E.A.C.H., Inc. to reissue the RFP for Coordinated Entry Operator.

IV. **Action Item – Discuss and approve transferring the WellSky Service Agreement for HMIS Administration to T.E.A.C.H., Inc. effective September 19, 2025.**

T.E.A.C.H., Inc. has contacted WellSky to contract for services on behalf of the NorCal CoC in order to maintain continuity of HMIS service and access. Funding for HMIS WellSky Services funding is included in the NorCal CoC budget through September 18, 2026. Meeting held with WellSky, UWNC and T.E.A.C.H., Inc. on September 17, 2025 to discuss the proposed transfer. Motion to approve by Grace Poor, Second by Michael Coats, All approved none opposed.

V. **Action Item – Discuss and approve designating T.E.A.C.H., Inc. to become the Lead Agency with HUD for HMIS and Coordinated Entry effective September 19, 2025. Authorize T.E.A.C.H., Inc. to request HUD transfer the balance of HUD FY 2024 HMIS project funding and balance of HUD FY 2023 HMIS project funding and entire HUD FY 2024 Coordinated Entry project funding to T.E.A.C.H., Inc.**

It is a common practice for Administrative Entities to serve as the Lead Agency to acquire HUD project funding for HMIS and Coordinated Entry and subcontract with an HMIS System Administrator and Coordinated Entry Operator. Motion by Tom Sandage, Second by Robert Szopa, All approved, none opposed.



VI. Action Item – Discuss and approve transferring the 2026 PIT/HIC Administration from PCIRC to T.E.A.C.H., Inc.

In 2024 the Executive Board established a scope of work and budget to fund a NorCal CoC PIT/HIC Administrator in the amount of \$100,000 for two years. The Executive Board issued an RFP to procure a PIT/HIC Administrator. Plumas Crisis Intervention & Resource Center (PCIRC) was selected in July 2024 as the PIT/HIC Administrator for the 2025 PIT Count. The City of Redding entered into a one year contract in the amount of \$45,540. PCIRC has indicated that due to their agency’s primary work requirements they are not able to commit the time needed to fulfill a second year. Due to the urgent need to continue the 2026 PIT/HIC planning processes currently underway they have requested that T.E.A.C.H., Inc. assume the responsibilities to serve as the 2026 PIT/HIC Administrator. A proposed budget would not exceed \$54,000. This recommendation was presented to the NorCal CoC PIT Committee on September 16, 2025 for their feedback and support. T.E.A.C.H., Inc. would work with the PIT Committee to confirm any revisions to the Scope of Work. PIT Committee suggested revisions to the scope of work of the PIT/HIC Administration and approved the release of an RFP to solicit for PIT/HIC Administration.

Motion to approve by Maddelyn Bryan, Second by Grace Poor. All in favor, none opposed to approve transfer of PIT/HIC Administration from PCIRC to T.E.A.C.H., Inc.

VII. Action Item – Review and approve proposed Street Outreach Policies & Procedures –

Street Outreach Policies & Procedures were presented to the HMIS Committee on September 15, 2025 to finalize two points and will be transmitted the afternoon of September 15th with an accompanying update. Teddie Pierce presented the proposed Street Outreach Policies & Procedures approved by the HMIS Committee. Motion to approve by Grace Poor, Second by Maddelyn Bryan, All in favor, none opposed.

Attachment D – NorCal CoC Street Outreach Policies & Procedures

4. Reports

- I. PIT/HIC Administrator Kristen Schreder, T.E.A.C.H., Inc. referenced the approved transfer.
- II. T.E.A.C.H., Inc. – Information Teddie Pierce and Kristen Schreder present information on proposed Three-Month plan with more information to be presented at the October EB meeting.
 - a. Proposed Three-Month Plan October-December 2025, to include
 - 1) CoC Performance Measures,
 - 2) Policy Development and
 - 3) 2026-27 Budget Development.
 Future reports will outline our goals and the methods we plan to use to measure progress.
 - b. Status update on adding performance measures to the HHAP-5 contracts – Teddie Pierce indicated more information would be presented at the next meeting.
- III. Governance Charter Work Group - Next Meeting September 25, 2025 12:00 to 1:00 Kristen Schreder shared that the agenda will be distributed to the EB members to be shared with Advisory Board members and encouraged anyone interested could join the Work Group meeting.
- IV. Data/Performance Work Group – Data review meeting to begin late October 2025 More information will be presented at a later date.
- V. UWNC – Tim Danielson shared his appreciation of UWNC staff, Amanda Johnson, CoC members and agencies and said UWNC will release a final report by the end of September detailing accomplishments and challenges faced.
- VI. NorCal CoC Members – County Updates No reports were presented.



Kim Decker, Nations Finest requested information regarding timeline for working with the new HMIS Administrator. Teddie Pierce shared that she will reach out and will be a resource in the interim.

5. Items for next meeting. None were suggested.

6. Adjournment 2:27 pm

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Next Scheduled meeting - All Member Meeting October 16, 2025 1pm – 3pm

**NorCal Continuum of Care
HMIS and Coordinated Entry System
CONSENT FOR THE RELEASE OF CONFIDENTIAL INFORMATION**

I hear by authorize use or disclosure of the named individual(s) confidential information collected in the NorCAL HMIS for federal partners and local use in ending homelessness. I understand this authorization may include disclosure or exchange of information in written, verbal, electronic and/or other forms of transmission. The named individual's confidential information will not be made public and will only be used with the strictest confidentiality.

Client Information:

Client Name (First, Middle, Last) _____

Address, City, State Zip (if applicable): _____

Telephone Number: _____

Date of Birth: ____/____/____

Overview: The NorCal Continuum of Care HMIS is a shared database used by provider agencies that work together to provide services for those experiencing homelessness. Client information assists the agencies to plan for and provide services. This information will be shared among Every project that receives federal homeless project funds from the U.S. Department of Housing and Urban Development is required to enter data on persons served with those funds into HMIS. Some projects funded through the U.S. Veterans Administration and the U.S. Department of Health and Human Services.

Your information will be entered into the Homeless Management Information System (**HMIS**), a confidential HIPAA compliant online database. Your de-identified information may also be used for research purposes. All information entered into HMIS is protected by passwords and encryption technology, and steps are taken to safeguard your information in our HMIS system by providing annual training updates to HMIS user security and privacy learning.

The confidential information gathered will be entered into the HMIS of participating agencies who have a current Data Sharing Agreement and may be used for the following:

- *Produce a client profile to be shared by participating agencies*
- *Enroll and track individuals and households to identify unfilled service needs and plan for the provision or additional or new services*
- *Track project-level outcomes*
- *Allocate resources among agencies engaged in the provision of new services*
- *Assess participant needs to provide housing, utilities assistance, food, counseling or other social services*
- *Produce anonymized, aggregate-level reports and mandated federal and state data use requirements*
- *Personal information and records are protected by federal, state and local regulation governing use and confidentiality, and may not be disclosed without written consent; however, disclosures may be required by court order or federal law*

Data Collection: HMIS data may be collected at the beginning, end, and throughout the period of service enrollment, Data may also be collected for households wishing to enroll in the NorCal Coordinated Entry System and county-level Veterans' special projects. Personal identifier elements may be collected to ensure uniqueness of the individual and notes about service delivery.

**NorCal Continuum of Care
HMIS and Coordinated Entry System
CONSENT FOR THE RELEASE OF CONFIDENTIAL INFORMATION**

Coordinated Entry

HMIS data is a critical foundation for Coordinated Entry, as it tracks client information, housing needs, and service history across the homeless response system. By entering and maintaining accurate data in HMIS, providers create a shared pool of information that allows communities to assess vulnerability, prioritize people for housing resources, and match them with the most appropriate interventions. This ensures a fairer, transparent, and efficient process for connecting people experiencing homelessness to available housing and services.

Victim Survivors

Personal information shared with a domestic violence service provider is not entered into the Homeless Management Information System (HMIS) unless you give written permission. These providers use a separate, secure database that does not share identifying data.

Disclosures and Period of Enforcement: The release you are signing will be in effect for a period of three years from the date of signed authorization by you, unless you wish to identify a different date below:

This consent will expire on (Insert date) _____ (if left blank, this consent will expire three years from ROI signature date).

Signing this form is voluntary and your personal records won't be shared without this authorization. You have a right to receive a copy of this authorization and have been offered a copy. *If you don't want to sign this consent, you and your family will not be refused services.* You may request a list of data elements typically collected for the HMIS.

Participants must consent to any collection, use, and release of their information, unless otherwise provided in the Privacy Notice or required by a court order or law. You have the right to revoke this authorization by sending a signed notice to the HMIS Lead Agency: 112 East 2nd Street, Alturas, CA 96101 (530) 233-3111 or by emailing the HMIS Administrator support@pathwaysmisi.org. Revocation will not affect disclosures previously made.

BY SIGNING The NorCal Release of Information Form, I AUTHORIZE THE FOLLOWING:

- I am allowing HMIS Participating Providers and CES Cooperating Agencies to provide coordinated case management for shelter/housing placement and/or services.
- I, as head of my household, authorize HMIS Participating Providers and CES Participating Agencies to collect, update, use, view, and share the following with other HMIS Participating Providers and CES Cooperating Agencies to whom I have been or may be referred for housing, shelter, or other homeless service:
 - Identifying information including full name, DOB, SSN, race, ethnicity, gender, phone number, address, and other similar identifying information to determine service eligibility
 - Confidential information gathered during the intake or assessment process (including health, personal finance information, and homeless history)
 - Eligibility information, including proof of homelessness, veteran status, income, insurance, and disabilities
 - Confirmation of participation and certain information in related mental health or physical health programs for the purpose of determining program eligibility
 - Shelter and/or housing program(s) preference and information
 - Records of services provided
 - The date of enrollment and exit in programs and the Coordinated Entry System

NorCal Continuum of Care
HMIS and Coordinated Entry System
CONSENT FOR THE RELEASE OF CONFIDENTIAL INFORMATION

Client Name: _____
Date ROI Signed: _____

Authorization valid for three (3) years from date of signature or on my 18th birthday if minor dependent (whichever occurs first)

I understand that I may request copies of my personal HMIS profile and service records at any time:

List all Dependent Children under 18 in the Household (if any, using first and last names)

1.	2.
3.	4.
5.	6.
7.	8.

I hereby provide my consent to collect data for ultimate entry into the NorCal CoC Homeless Management Information System (HMIS) (One, and only one of the below boxes must be checked): **0 Yes 0 No**

If I am assigned a code, I give participating agencies permission to use my unique code to contact me about possible housing opportunities and for updates on my housing situation. I understand that my unique code will be kept outside of HMIS by agencies I'm receiving services from.

#####

**NorCal Continuum of Care
HMIS and Coordinated Entry System
Data Collection Elements**

If you are experiencing/fleeing domestic violence, you may want to discuss protecting your identity with a staff member. Domestic Survivor information may be maintained in local DV provider databases, but the HMIS and the victim service provider databases don't integrate and information may not be shared between the two systems.

HMIS data may be collected at the beginning, end, and throughout the period of service enrollment. Data may also be collected for households wishing to enroll in the NorCal Coordinated Entry System and county-level Veterans special projects.

Information collected and stored in the NorCal HMIS may include, but not be limited to the following elements:

- Full Name
- Date of Birth
- Social Security Number
- Household Composition
- Sex
- Gender
- Ethnicity & Race
- Veteran Status and Eligibility for VA Programs
- CIN/Insurance
- Health Conditions/Healthcare Systems Access
- Homeless History
- Income and Benefits Information
- Legal History
- Case Notes
- Survivor Information (limited to approximate dates)
- Miscellaneous questions needed for prioritization in the NorCal Coordinated Entry System (including personal contacts and general areas of client location)

**NorCal Continuum of Care
HMIS and CoC Coordinated Entry System
List of Agencies Participating with Access to Personal Data
Effective: October 31, 2025**

This list of NorCal CoC HMIS Participating Agencies and CES Cooperating Agencies who may have access to your information is attached to this release. Additional agencies may become HMIS Participating Agencies or CES Cooperating Agencies at any time and without notice. You may request a current list of those agencies at any time.

CoC Participating Agencies:

Del Norte County

- City of Crescent City
- Del Norte Mission Impossible

Lassen County

- Lassen County HSS?
- Susanville Indian Rancheria

Modoc County

- Modoc County
- T.E.A.C.H. Inc.

Plumas County

- Plumas Crisis Intervention Resource Center
- Plumas County Behavioral Health

Sierra County

- Sierra County Behavioral Health

Shasta County

- Access Homes
- City of Redding
- FaithWorks
- Good News Rescue Mission
- Hill Country Community Clinic
- Lutheran Social Services
- Nation's Finest
- No Boundaries
- Northern Valley Catholic Social Services
- Northern California Youth and Family Programs
- Pathways to Housing
- Ready for Life
- Shasta Community Health Center
- Shasta County Health and Human Services Agency
- Shasta County Office of Education
- United Way of Northern California

Siskiyou County

- Karuk Tribe
- Siskiyou County Health and Human Services Agency
- Youth Empowerment Siskiyou

Other Participating Agencies:

- Partnership Health Plan of California
- Shasta County Veteran's Services Office

9.4: Locally Mandated HMIS Data Elements Collection Policy

Policy:

All Participating Agencies are required to collect and enter locally mandated HMIS data elements in addition to the Universal Data Elements (UDEs) and Program Specific Data Elements (PDEs) as defined by HUD. These locally mandated elements are determined by the Continuum of Care (CoC), HMIS Lead, or other governing bodies to meet regional reporting, planning, and compliance needs.

The CoC may also designate other local data elements as optional. HMIS users should follow guidance from their organizations' management when determining whether or not to collect this information and record it in the HMIS.

Participating Agencies must ensure that their workflows and data entry protocols are updated to reflect these requirements. The HMIS Lead will communicate updates and provide technical assistance as needed.

The following data elements are locally mandated and must be collected by HMIS Participating Agencies: none.

Collection of the following local data elements is optional: gender.

Procedures:

- Workflow Integration:

Participating Agency End Users will follow the workflow configured for their program, which includes locally mandated data elements. These workflows are maintained by the HMIS System Administrator and updated as needed.

- Data Entry Compliance:

End Users must complete all locally mandated fields during client intake and program enrollment. These fields may include, but are not limited to, regional service codes, local funding identifiers, and community-specific demographic indicators.

- System Configuration:

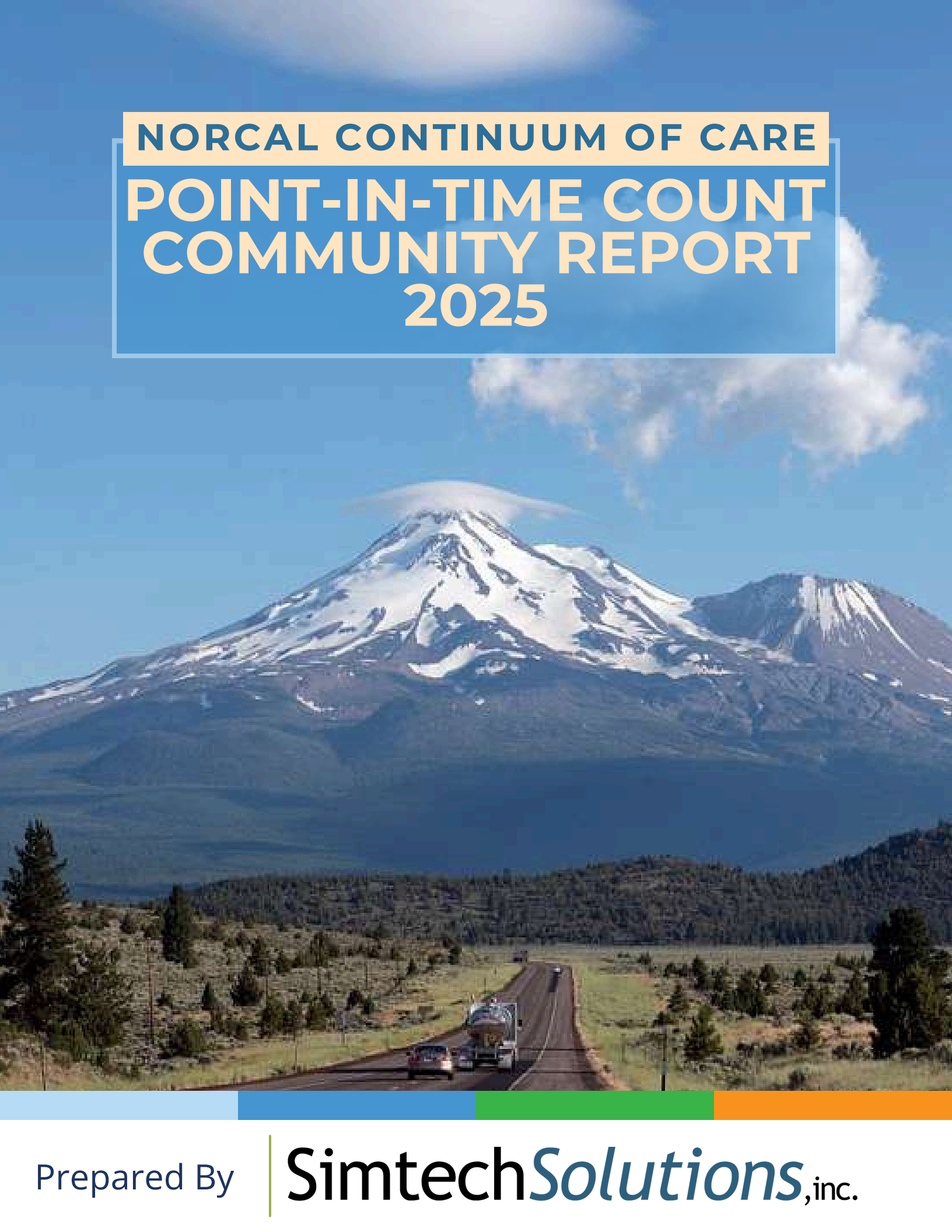
The HMIS Lead is responsible for ensuring that the HMIS platform is configured to support the collection of locally mandated data elements. Agencies must communicate any local requirements to the HMIS Lead to ensure proper system setup.

Best Practice:

Participating Agency End Users should be familiar with their agency's local data requirements and internal standards. Agencies may choose to collect additional data beyond HUD-mandated and locally mandated fields to support their operational goals or funding obligations.

Agencies are encouraged to:

- Review updates to the HMIS Data Standards Manual regularly.
- Attend HMIS/CE Committee meetings to stay informed about changes in local data mandates.
- Designate an HMIS Lead to oversee compliance and serve as the primary liaison with the HMIS System Administrator.



NORCAL CONTINUUM OF CARE POINT-IN-TIME COUNT COMMUNITY REPORT 2025

Prepared By

Simtech*Solutions*,inc.

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INTRODUCTION

The Point-in-Time (PIT) count is an annual census conducted for the US Department of Housing and Urban Development (HUD) of all people experiencing homelessness who are living in emergency shelters, transitional housing, safe havens, or unsheltered situations on a single night. The NorCal CoC which includes Shasta, Siskiyou, Lassen, Plumas, Del Norte, Modoc, Sierra counties, conducts the Count in partnership with the City of Redding as CoC Lead Agency. Unsheltered situations include anyone without a permanent residence found to be staying outdoors or in places not designed for habitation such as vehicles, streets, parks, or abandoned buildings. The PIT Count also presents an opportunity to raise awareness of the myriad of challenges our homeless residents face, hear firsthand experiences from those experiencing homelessness, and demonstrate the compassion and generosity of the NorCal CoC community.

The PIT count has two components: sheltered and unsheltered. The sheltered count is conducted annually of people experiencing homelessness who are living in emergency shelters, transitional housing, or safe havens. The unsheltered portion of the PIT count is required to be conducted biennially during the last 10 days of January.

The PIT is the result of extraordinary community collaboration and includes a community-wide effort to engage and assess the unsheltered population. This year's count was conducted over a week-long period beginning on 1/21/25, and asked people experiencing homelessness (PEH) where they would be sleeping on that night. The count was conducted with the support of 203 registered volunteers, who used the Counting Us mobile application developed by Simtech Solutions Inc., to gather the survey information. The PIT also requires participation by all emergency shelters and transitional housing projects in the region, including those that do not normally utilize the region's Homeless Management Information System (HMIS) for data collection. After the PIT count was completed, the data was carefully analyzed and validated to meet HUD's high data quality standards.

The count results found in this report were successfully submitted to HUD in time for the June 13th 2025, deadline and have since been reviewed by and approved by HUD Technical Assistance providers. This report is a further evaluation of those count results and is being provided as one tool for which the community can use to measure how effectively we are addressing the needs of our homeless neighbors.

Please Note: Anywhere in the report that refers to "Sheltered" is inclusive of Emergency Shelters and Transitional Housing. Additionally, in the report the NorCal CoC did not conduct an unsheltered count in 2021 and 2024, the report carries over the unsheltered numbers for 2020 and 2023.

LIMITATIONS

While the primary purpose of the biennial Point-in-Time count is to quantify the extent of homelessness both locally and nationally, it is important to understand the limitations of this information. One of these limitations is the results represent only snapshot in time and therefore this information does not reflect the total number of people experiencing homelessness throughout the year. Since the count is conducted on a single night in January, other factors such as weather and the number of volunteers available to conduct the count, may factor into the count's accuracy. As a result of these limitations, it is important to understand that the Point-In-Time Count is only one piece of data used to understand who is experiencing homelessness in our community. Other data that should be considered is data collected through the Homeless Management Information System (HMIS), McKinney-Vento data of youth experiencing homelessness, and data for people in sheltered situations where upon their release they will become homeless, such as hospitals and jails.



ACKNOWLEDGEMENTS

We gratefully acknowledge the many individuals and organizations who made this report possible. First and foremost, we extend our deepest thanks to the individuals experiencing homelessness who generously shared their time and stories with us. Your willingness to participate made this effort meaningful and impactful.

We also thank:

- The dedicated volunteers who gave their time during the week of January 21–28 to help us better understand the state of homelessness in our CoC Region.
- The regional coordinators whose leadership, local knowledge, and commitment were essential in planning and ensuring the accuracy of the count.
- Plumas Crisis Intervention & Resource Center, Cathy Rahmeyer, Kristen Quade, Barbara Daughtrey, Daphne Cortese-Lambert, Michael Coats, Nikki Kates, Dawn Pittore, Duane Kegg, Maddelyn Bryan, Lesha Schaefer, Megan Preller, Crystal Spencer, Amber Middleton, Joey Hughes, Sarah Prieto, Cole Azare, Paul Abbott, Nicole Lamica, United Way of Northern California
- Funding for the 2025 Point-in-Time Count was generously provided by the following community partners: Dignity Health- Mercy Medical Center Redding, NorCal Continuum of Care, MHSA, BHBH, HHAP 3
- Many jurisdictions, agencies, and organizations supported the Count in both visible and behind-the-scenes ways.
- The following listed community partners provided essential items to participants as a gesture of appreciation for their contributions through the survey and items to support our volunteers:

Shasta County Health and Human Services Agency - supplies for incentives	City of Yreka
Pizza Factory- Lunch	Yreka Police Department
Chick-fil-A- Breakfast sandwiches	Seventh Day Adventist Church
Good News Rescue Mission- Breakfast burritos, tables and crates for carrying supplies	Elks
Dignity Health- Mercy Medical Center Redding- funding for socks, headlamps, hand warmers and incentives	Disability Action Center
Salvation Army- Coffee	Yreka Library

ACKNOWLEDGEMENTS

Haven Humane- dog crates	Nation's Finest
Shasta Community Health Center - Water bottles	Lifeline
Shasta School of Cosmetology- Haircut vouchers	VyncaCare
New Life Discovery Project- Building, donuts, coffee supplies/cups	Fairchild Medical Center
RABA- Bus passes	Lassen Works
Coca Cola- Beverages for the day of event	Crossroads Ministries
Partnership Health-backpacks	Lassen Family Services
Plumas Crisis Intervention & Resource Center – supplies and incentives	Fort Sage Resource Center
Sunrays of Hope partnering with Modoc County Behavioral Health, assist with surveys and incentives	Westwood Resource Center
Siskiyou County Health and Human Services Agency	Susanville Indian Rancheria
Youth Empowerment Siskiyou	Lassen County Behavioral Health
Northern Valley Catholic Social Services	Lassen County Community College
Siskiyou Domestic Violence and Crisis Center	Lassen County Office of Education
Yreka Food Bank	Susanville Police Dept
Saint Anthony's Catholic Church	Lassen County Veterans Service Officer
Karuk Tribal Housing Authority	Lassen County Public Health
Siskiyou Community Resource Collaborative	And various community advocates, including individuals with lived experience of homelessness

EXECUTIVE SUMMARY

Each year, communities across the country participate in the Point-in-Time (PIT) Count — a nationwide effort to measure the number of individuals and families experiencing homelessness on a single night in January. This data provides a critical snapshot of the state of homelessness in our region and contributes to a national understanding of trends, progress, and persistent challenges in the effort to prevent and end homelessness.

Why We Count

The PIT Count is more than just a data collection exercise. It is a vital process used by local, state, and federal agencies to inform policy, allocate resources, and track progress over time. Locally, it helps communities better understand who is experiencing homelessness, where they are located, and what services may be most urgently needed. Nationally, it informs the U.S. Department of Housing and Urban Development (HUD) and other partners in shaping strategies and evaluating the impact of investments in housing and homelessness services.

The annual PIT Count is a reminder of the complexity of homelessness and the importance of sustained, community-driven efforts to address its root causes. There is a critical role for local partnerships to access hard to reach populations.

We are deeply grateful to all who made this year's PIT Count possible. From the individuals experiencing homelessness who courageously shared their stories, to the hundreds of volunteers, outreach workers, and regional coordinators who devoted their time and expertise — your efforts made this count meaningful. We also thank our community partners and funders whose support ensured that this effort was carried out with care, respect, and integrity.

The data collected through the PIT Count is a foundation upon which we build more effective solutions. It helps us identify emerging trends, target resources to those most in need, and advocate for continued investment in housing, prevention, and support services. While the PIT Count provides a valuable snapshot, the work to prevent and end homelessness is ongoing — and it requires continued collaboration, innovation, and commitment.

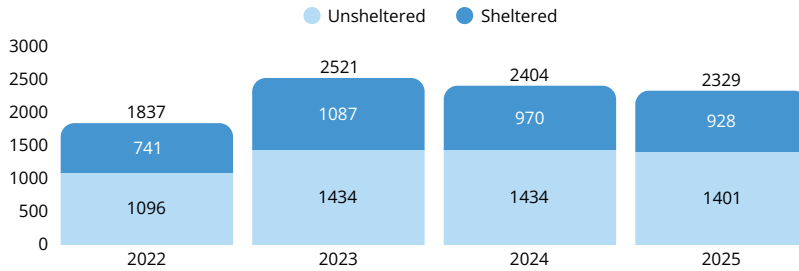
Together, through efforts like the PIT Count, we move closer to a future where homelessness is rare, brief, and nonrecurring.



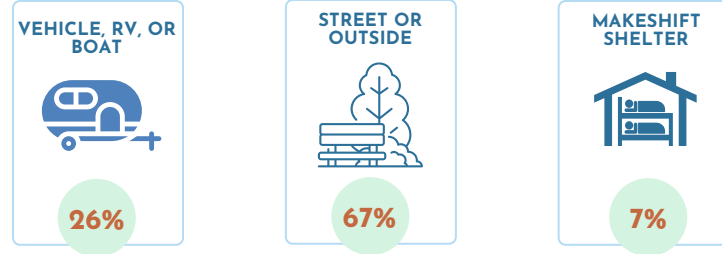
NORCAL

HOMELESS CENSUS & SURVEY 2025 EXECUTIVE SUMMARY

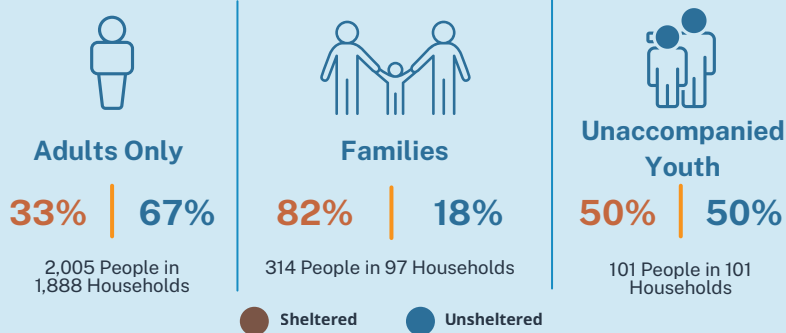
POINT IN TIME COUNT TRENDS



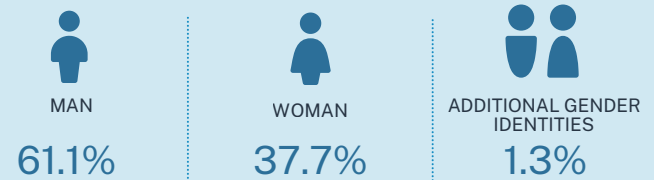
SLEEPING LOCATIONS



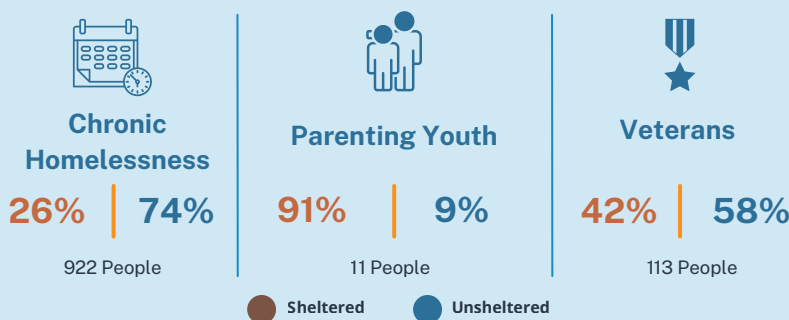
HOUSEHOLD BREAKDOWN



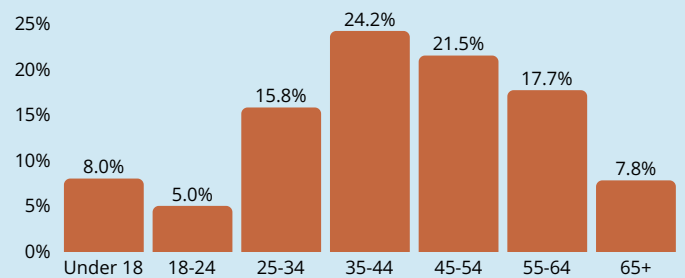
GENDER IDENTITIES



SELECT POPULATION LOCATIONS



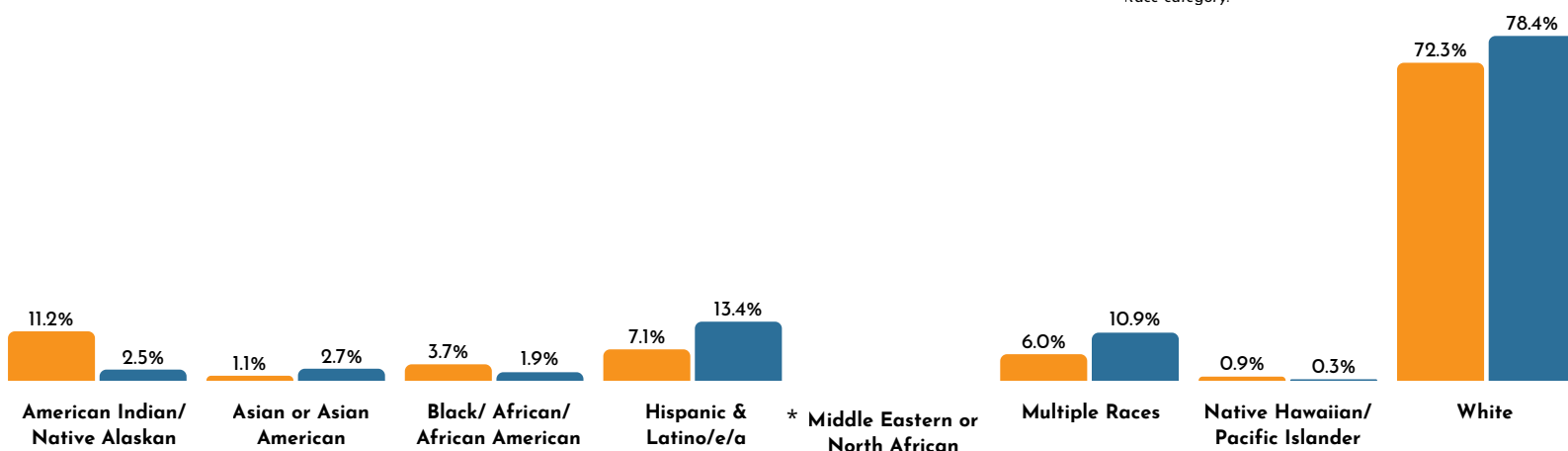
AGE RANGES



RACE IDENTITIES COMPARED TO GENERAL POPULATION

PIT Census

*Middle Eastern/North African is not included as a Census Race category.



COMPARISON BY COUNTY

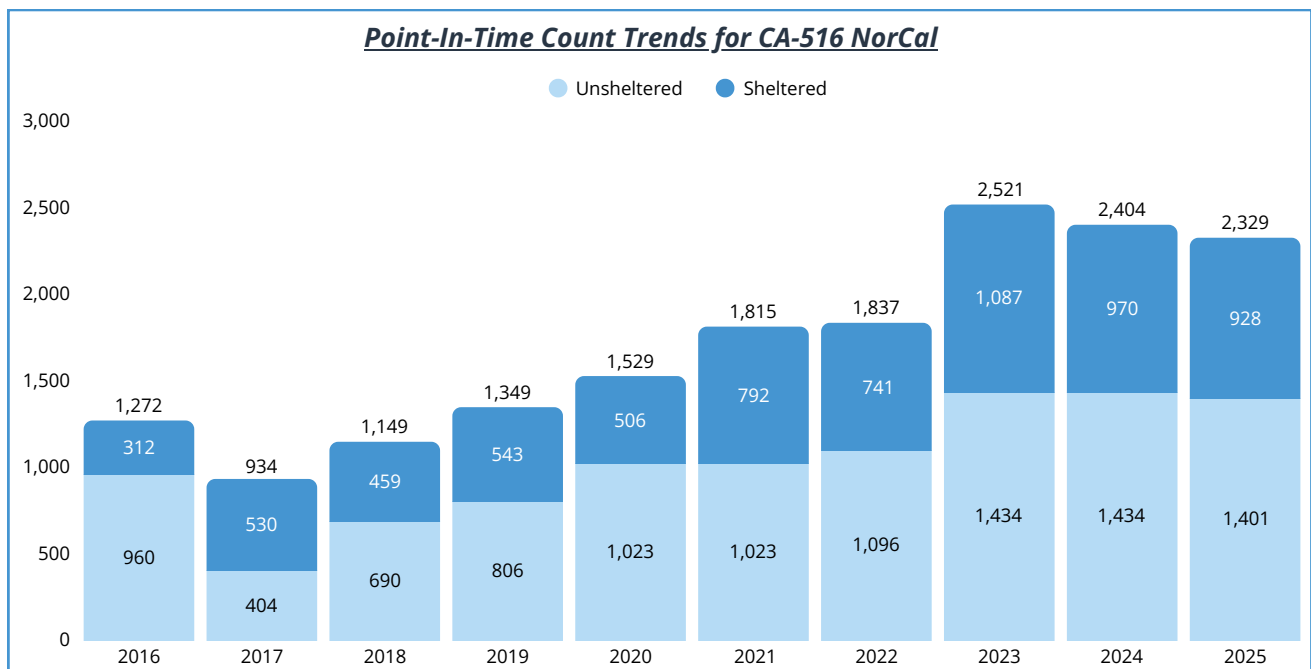
The breakdown of people experiencing homelessness by county can be found in the table below. These include the total homeless population for the given county, and then broken down by shelter status. Next to each count is the percent of the total for the entire NorCal community it represents.

County Name	Total Homeless	Percent of Total	Sheltered Total	Percent Sheltered	Unsheltered Total	Percent Unsheltered
Del Norte	482	20.7%	25	3%	457	33%
Lassen	124	5.3%	80	9%	44	3%
Modoc	25	1.1%	11	1%	14	1%
Plumas	108	4.6%	18	2%	90	6%
Shasta	1082	46.5%	628	68%	454	32%
Sierra	15	0.6%	0	0%	15	1%
Siskiyou	493	21.2%	166	18%	327	23%

KEY FINDINGS

The Point-in-Time Count data from 2025 found an estimated 2,329 people were experiencing homelessness on a single night in January in NorCal CoC. This is an decrease of 192 people (7.6%) from the last full Unsheltered PIT count conducted in 2023. This year the number of people counted living unsheltered in NorCal CoC decreased by 2.3%. In 2023, NorCal CoC counted 1,434 unsheltered homeless individuals while 1,087 were counted in shelters. In 2025, 1,401 people were counted living unsheltered. There were also 928 people in shelters on the night of the count, an 14.6% decrease from 2023.

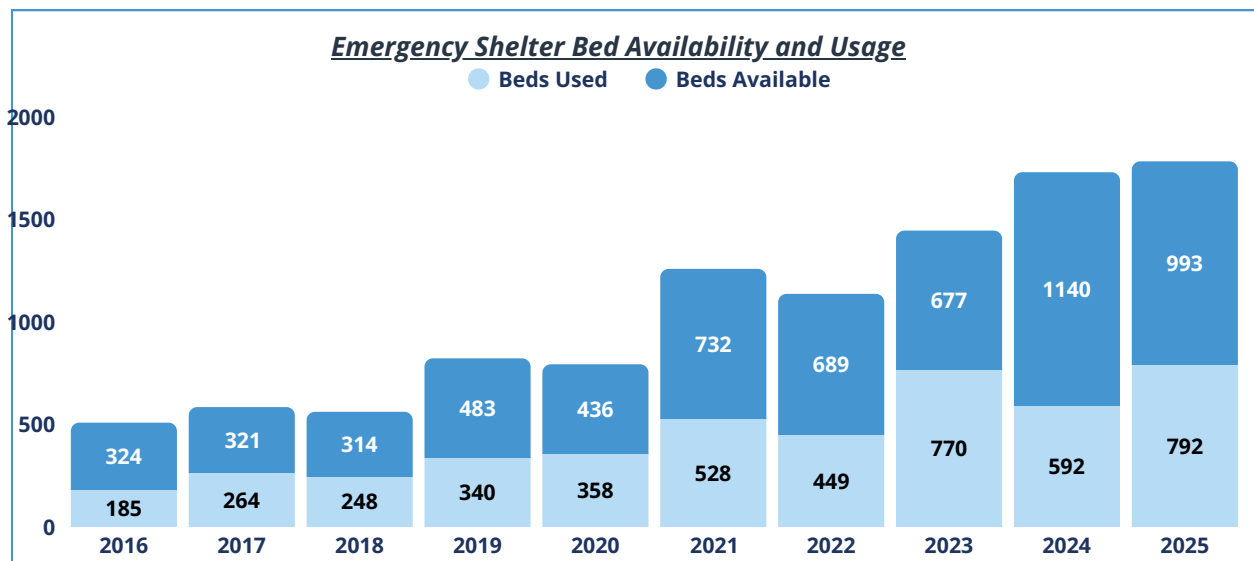
Individuals accounted for 2,005 (86.1%) of the total homeless population. There were 314 people (13.5%) found in households with at least one adult and one child and 10 people (0.4%) in households with only children under age 18. Over the last ten years, NorCal CoC has seen the total number of people experiencing homelessness counted during the PIT increase by 83.1% with the number of people living unsheltered increasing by 45.9%.



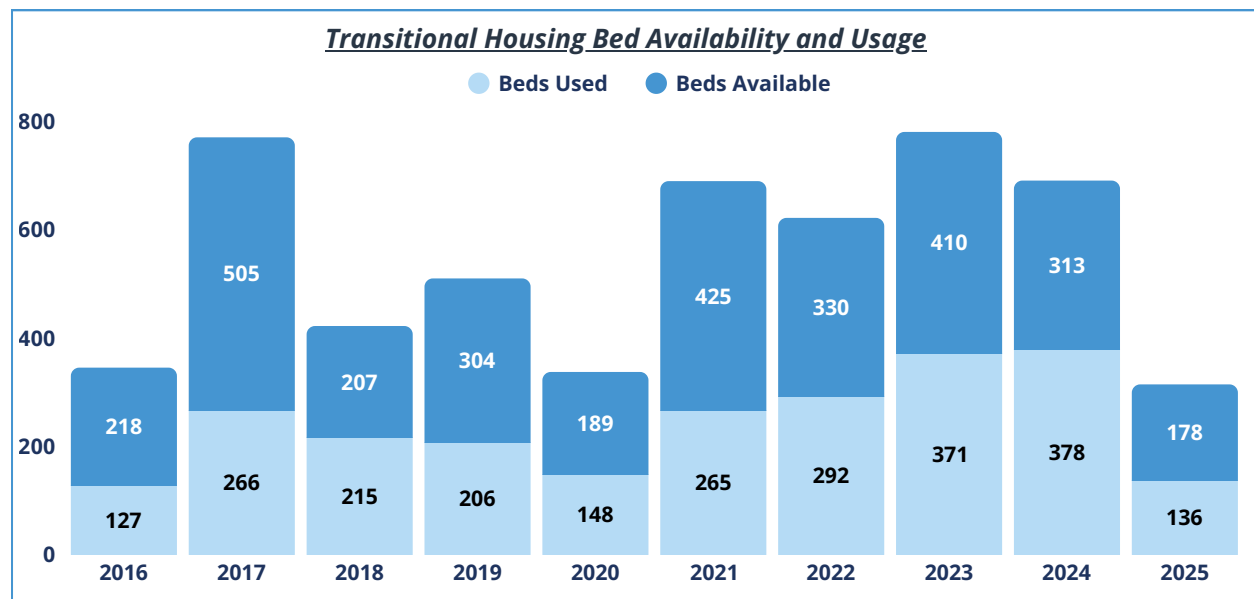
The number of people experiencing unsheltered homelessness has decreased in the 2025 count.

SHELTER CAPACITY UTILIZATION

The shelter capacity utilization is calculated by comparing the number of people who were indicated to be staying in the Emergency Shelter and Transitional Housing beds with the total number of beds indicated to be available according to the Housing Inventory Count (HIC) submitted to HUD. For the night of the count, 792 of the 993 Emergency Shelter beds (79.8%) were used and the remaining 201 (20.2%) were not. The HIC does not identify the reason that the beds were vacant. As seen in the chart below, the bed utilization rate has fluxuated greatly over the last 10 years of the HIC.



For Transitional Housing, 136 of the 178 beds (76.4%) were utilized on the night of the count, again show an increase in utilization over time.

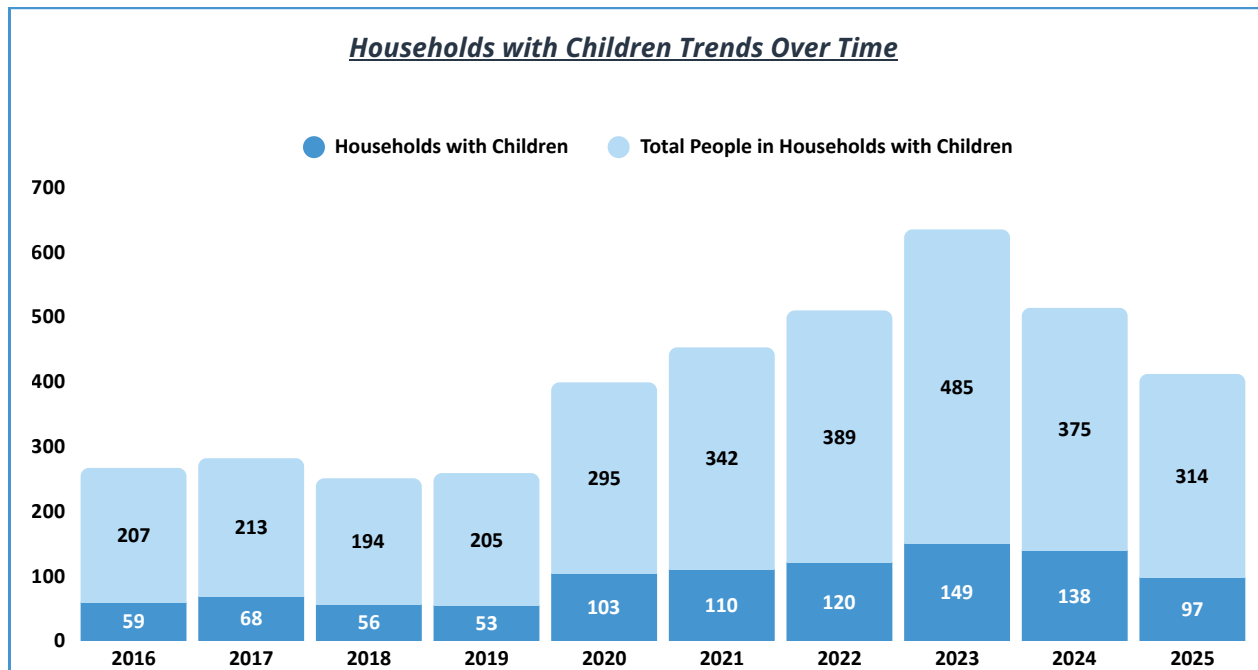


HOUSEHOLD COMPOSITION

According to HUD, a family or household is simply one or more individuals who live together. Members of the family do not need to be related by blood, marriage, or in any other legal capacity.

Within the overall homeless population, individuals accounted for an estimated 2,005 (86.1%) of the homeless population, 314 (13.5%) were from 97 households with at least one adult and one child, and 10 people (0.4%) were from households with only children.

The number of families experiencing homelessness decreased by 34.9% from 2023 to 2025 and the number of people in families decreased by 35.3%. Since the 2016 Point-in-Time Count, the number of homelessness families increased 64.4% from 59 to 97. The number of people within family households increased 51.7% from 207 people to 314.



Within Emergency Shelters and Transitional Housing projects, there were 80 households with both adults and children and 258 household members. 37.2% percent of the individuals making up these households were adults over the age of 25, 7.0% percent were young adults 18-24, and the remaining 55.8% percent were children under the age of 18. The household composition for the unsheltered count found an estimated 17 households with both adults and children with a total of 56 household members. Within these households, 37.5% percent were adults over the age of 25, 58.9% percent were children under the age of 18, and 3.6% between the ages of 18-24 were represented.

ADULTS IN HOUSEHOLDS WITHOUT CHILDREN OVER TIME

The Emergency Shelter and Transitional Housing projects also served 663 people in households without children. Of these, 6.6% percent were young adults (those between the ages of 18 to 24) and the remaining 93.4% percent were adults over the age of 25.

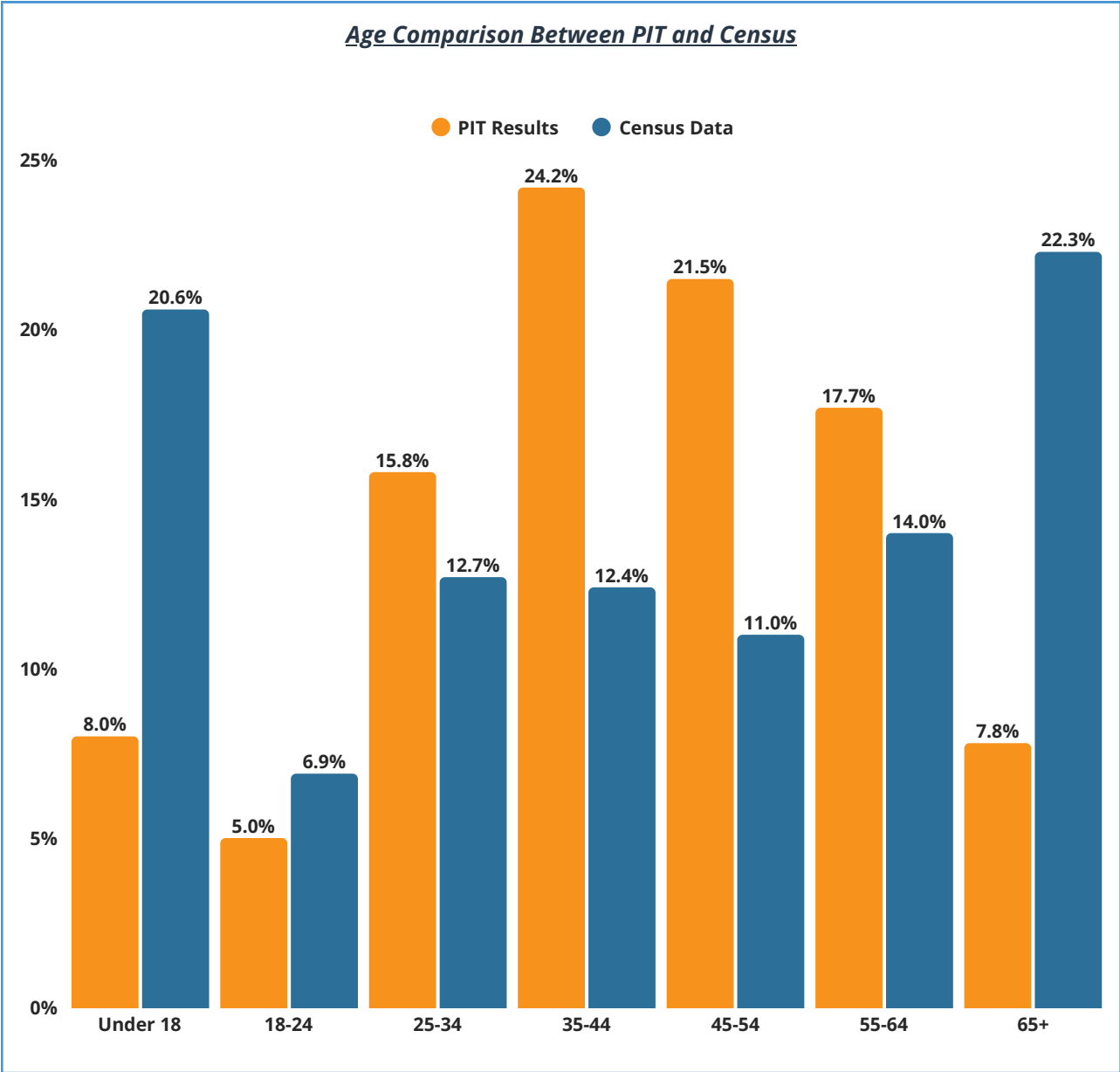
The unsheltered count estimated 1,342 people in households without children. Of these, 3.9% percent were young adults (those between the ages of 18 to 24) and the remaining 96.1% percent were adults over the age of 25.



Apaliwal, CC BY 3.0 <<https://creativecommons.org/licenses/by/3.0/>>, via Wikimedia Commons

AGE DEMOGRAPHICS

The age characteristics vary depending on both the household composition as well as whether those being counted were in shelters or unsheltered.



Within the sheltered population in NorCal CoC, there were 2,025 persons of the age 25 and older, 117 persons between the age of 18-24, and 187 persons under 18. Both the Under 18 and 65+ categories had distinct underrepresentations in the count compared to their respective census proportions, while the greatest overrepresentation in ages was held by people 35-54 years of age.



There were 97 households with both adults and children and within these households 56.4% were children under the age of 18, 6.4% were young adults 18-24, and 37.3% were adults over the age of 25. The average household size was 3.24 people. There were 1,888 households without children with 4.8% being young adults and the remaining 95.2% being adults over the age of 25. Young adults used a larger percentage of the transitional housing beds (18.4%) than the 4.7% used by young adults in emergency shelters. Within the unsheltered population in NorCal CoC, 1,312 individuals were reported as 25 or older, 55 were between the ages of 18-24, and 36 were reported as children under 18. This represents a 1.3% decrease in unsheltered adults above 25 years old, a 38.2% decrease in the number of people between the ages of 18-24, and a 125.0% *increase* in the number of children under 18 experiencing unsheltered homelessness since 2023.

Within the total homeless population, including both sheltered and unsheltered, NorCal CoC saw a 2.1% decrease in homelessness among adults while the population under 18 decreased 37.9% from 2023 to 2025. Young adults also decreased 22.5% from 151 in 2023 to 117 in 2025.

When comparing the NorCal CoC 2025 Point-in-Time Count of people experiencing homelessness to Census information, individuals under 18 represent 8.0% and 20.6% respectively. In opposition to this comparison, those experiencing homelessness between the ages of 35-44 make up 24.2% of the homeless population while they represent 12.4% of the greater populace.

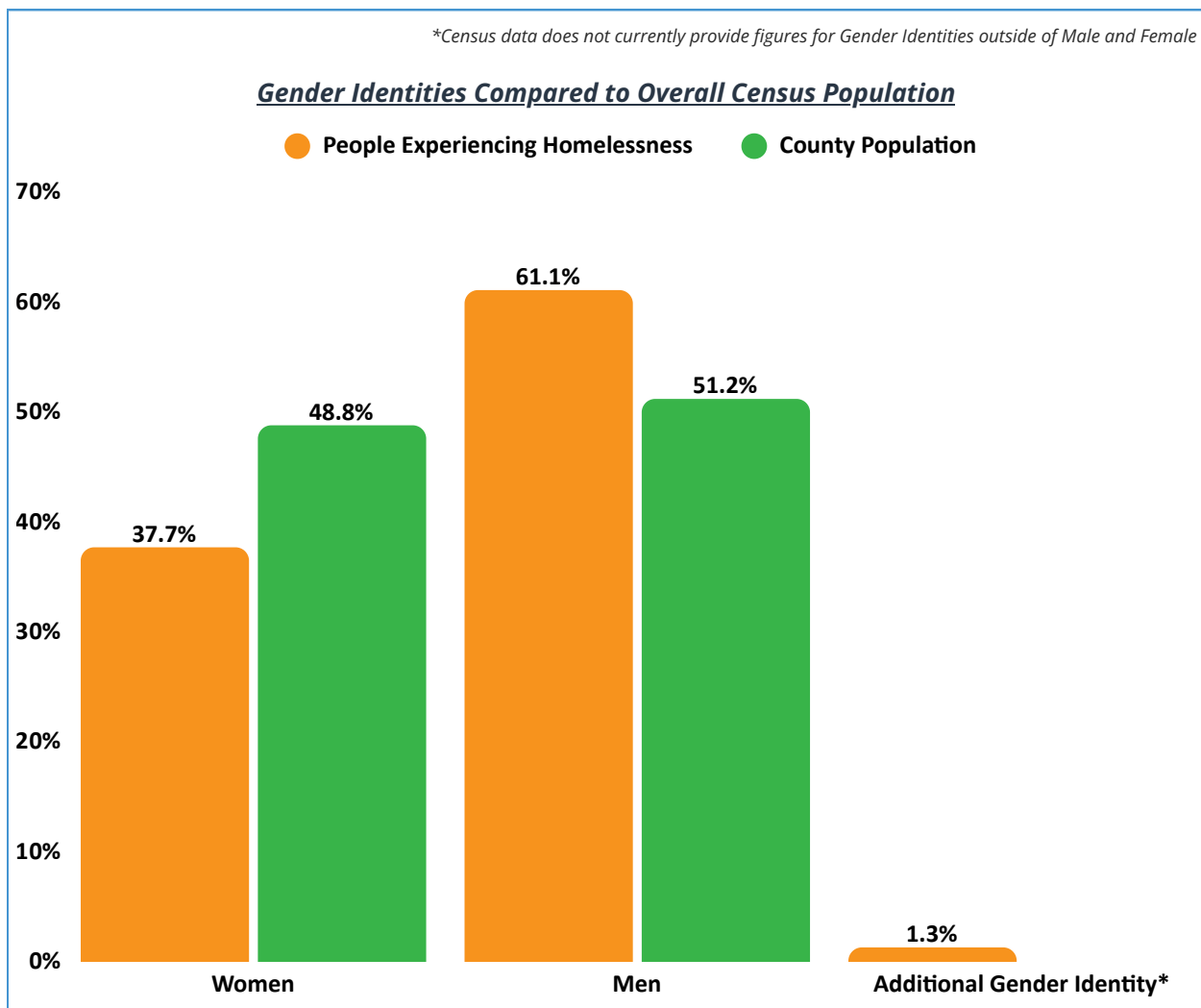
Within NorCal CoC individuals 65 years and older made up 9.7% and 6.5% of sheltered and unsheltered populations, respectively. Within the overall homeless population, individuals over 55 accounted for 25.5% of those recorded as people experiencing homelessness while representing 30.6% of the general population. At a national level, over 19.6% of the homeless population is made up of individuals over 50 years old.¹

1. [The U.S. Census Bureau. \(2023\). American Community Survey: 5-Year Demographic and Housing Estimates.](#)

GENDER

Men comprised most of the homeless population with 1,422 (or 61.1%) of the total population whereas women accounted for 877 (or 37.7%) and other gender groups accounted for 1.3% with 30. Compared to census information², 51.2% of the population was recorded as male and 48.8% was recorded as female. It is important to note that the US Census data currently does not provide gender demographic data beyond male and female.

Within Family Households, the survey findings showed that 56.7% of respondents identified as women and 43.0% identified as male. Additional genders accounted for 0.3% on the night of the PIT within family households.

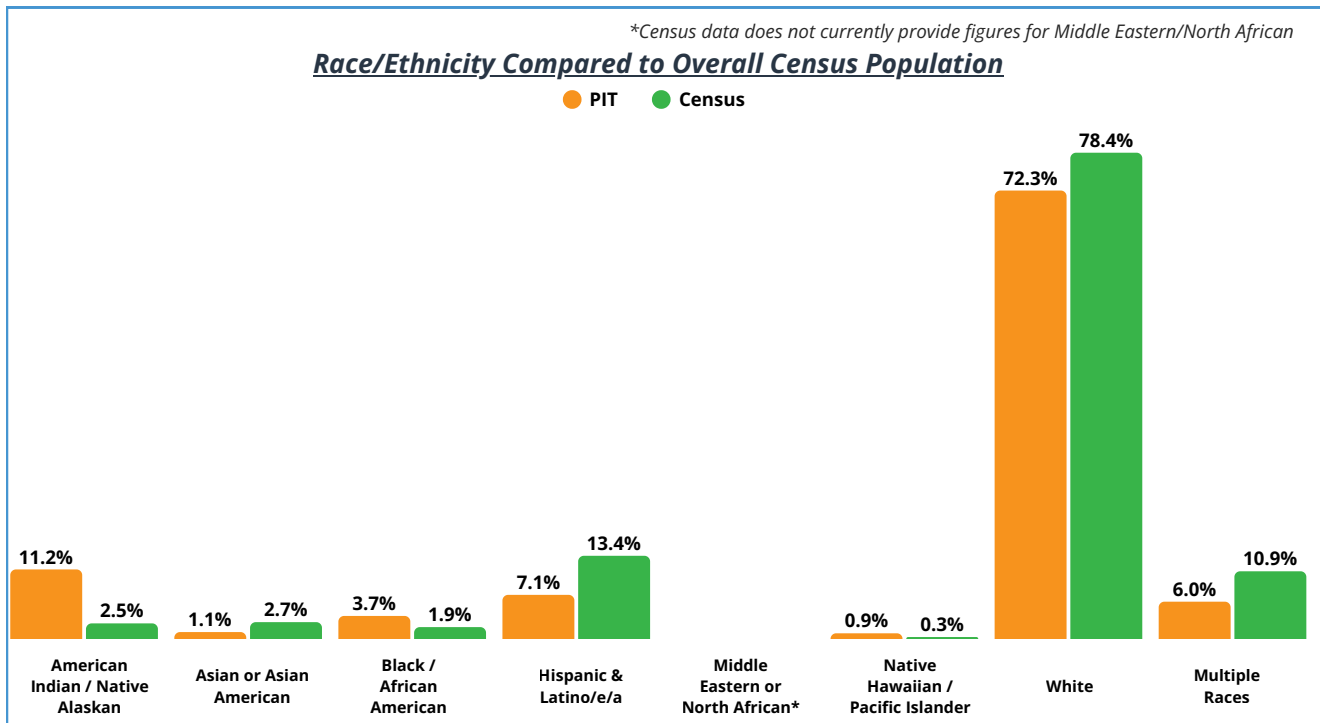


2. [The U.S. Census Bureau. \(2023\). American Community Survey: 5-Year Demographic and Housing Estimates.](#)

RACIAL DISPARITIES IN THE HOMELESS POPULATION

Most Black, Indigenous, and People of Color (BIPOC) groups, especially African Americans, experience homelessness at higher rates than people who are White. Nationally, according to the 2024 Annual Homelessness Assessment Report (AHAR), African Americans accounted for 20.8% of all people experiencing homelessness and 26.1% of people experiencing homelessness as members of families with children, despite being 12.4% of the U.S. population.³ Within **NorCal CoC**, people who identify as Black or African American constitute 1.9% of the overall population yet comprise 3.7% of the homeless population.

Conversely, there is a significantly higher prevalence of people who are American Indian, Alaskan Native, or Indigenous experiencing homelessness (11.2%) compared to the overall population (2.5%), an almost 3.5x overrepresentation.



Typically, people who are White, as well as Asian Americans, are well under-represented in the homeless population. However, within **NorCal CoC**, the census data indicates 78.4% were White and 2.7% were of Asian descent and yet comprised 72.3% and 1.1% of the homeless population, respectively.

In 2024, HUD reassigned the Ethnicity Category of Hispanic/Latina/e/o to a Race Category. In **NorCal CoC** 13.4% of the CoC's population identify as Hispanic/Latina/e/o, while 7.1% the population experiencing homelessness identified as such.

³ [The U.S. Department of Housing and Urban Development. \(2025\). The 2024 Annual Homeless Assessment Report \(AHAR\) to Congress.](#)

RACIAL COMPOSITION FOR SHELTERED AND UNSHELTERED

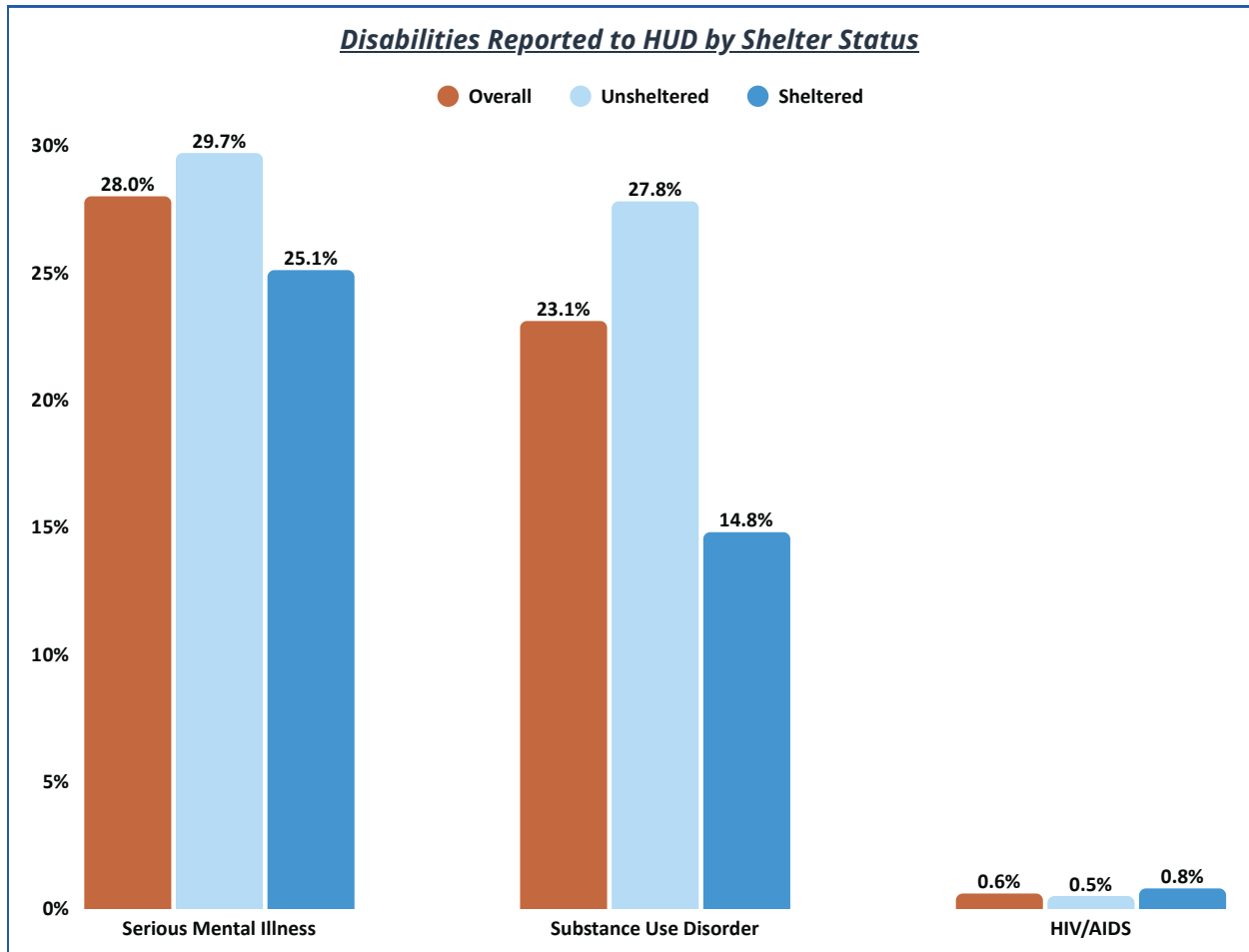
Of the people experiencing sheltered homelessness in NorCal CoC, 5.8% identified as Black or African American and 72.6% identified as White. For those experiencing unsheltered homelessness, 2.3% identified as Black or African American and 72.0% identified as White. In comparison to national data³, Black or African American people were 36.6% of the overall sheltered population and White people were 33.5% of it. Among people experiencing unsheltered homelessness nationally, Black or African American people comprised 20.8% of the population and White people were 40.7% of it.



HEALTH & WELLNESS

According to the National Health Care for the Homeless Council (NHCHC)⁴, the average life expectancy for individuals experiencing homelessness is 20 years less than those in stable housing. Without regular access to safe and stable housing, many individuals also lack access to healthcare, experience preventable illness, and often endure longer hospitalizations than those who have safe and stable housing. It is estimated that those experiencing homelessness are at least 350% more likely to die than housed people.

The presence of a disabling condition, which can be exacerbated by homelessness, can hinder a person from being able to obtain employment and maintain stable housing. The prevalence rates of disabling conditions for the people experiencing homelessness in NorCal CoC who were surveyed are shown below.



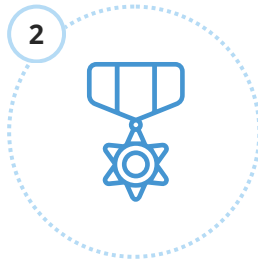
⁴ [National Health Care for the Homeless Council. \(2024\). Mortality and Homelessness Fact Sheet.](#)

KEY SUBPOPULATIONS

As homelessness is a complex issue, it is often beneficial to focus the conversations on particular “subpopulations.” Three of these key subpopulations are:



People experiencing chronic homelessness



Veterans



Unaccompanied children and transition-age youth

Local progress toward ending homelessness can be evaluated broadly as well as by each of these subpopulations. The following evaluation utilizes data gathered from local Point-in-Time counts as well as results from the national count.

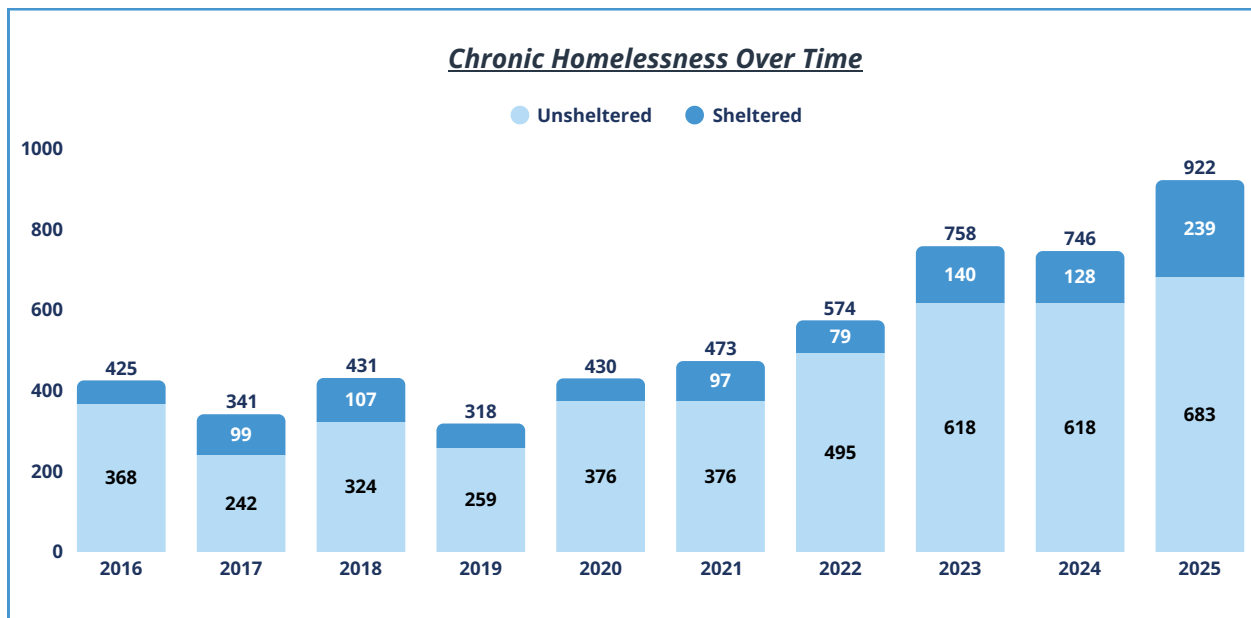


CHRONIC HOMELESSNESS

HUD defines a chronically homeless person as someone who has experienced homelessness for a year or longer—or who has experienced at least four episodes of homelessness totaling 12 months in the last three years—and also has a disabling condition that prevents them from maintaining work or housing. This definition applies to individuals as well as people in family households who meet the definition.

The chronically homeless population represents one of the most vulnerable populations experiencing unsheltered homelessness; the mortality rate for those experiencing chronic homelessness is four to nine times higher than that of the general population.⁵ The chronic homeless population tends to have higher community costs attributed to emergency room visits, interactions with law enforcement, incarceration, and regular access to social support and homeless services. These combined costs are often significantly higher than the cost of providing individuals with permanent housing and supportive services.

In NorCal CoC, 239 of 928 people (25.8%) in shelters were determined to be chronically homeless whereas 683 of the 1,401 (48.8%) from the unsheltered count were determined to be chronically homeless. The number of people who reported experiencing chronic homelessness went up significantly in the 2025 Count



In the 2024 Annual Homelessness Assessment Report (AHAR), HUD found that 167,991 individuals were experiencing chronic homelessness, which is just under one-quarter of all homeless individuals. Within NorCal CoC, 888 of 2,005 (44.3%) individual adults were estimated to be chronically homeless. For households, the percentages are significantly lower with 32 of the 314 (10.2%) people in households with at least one adult and one child considered to be chronically homeless.

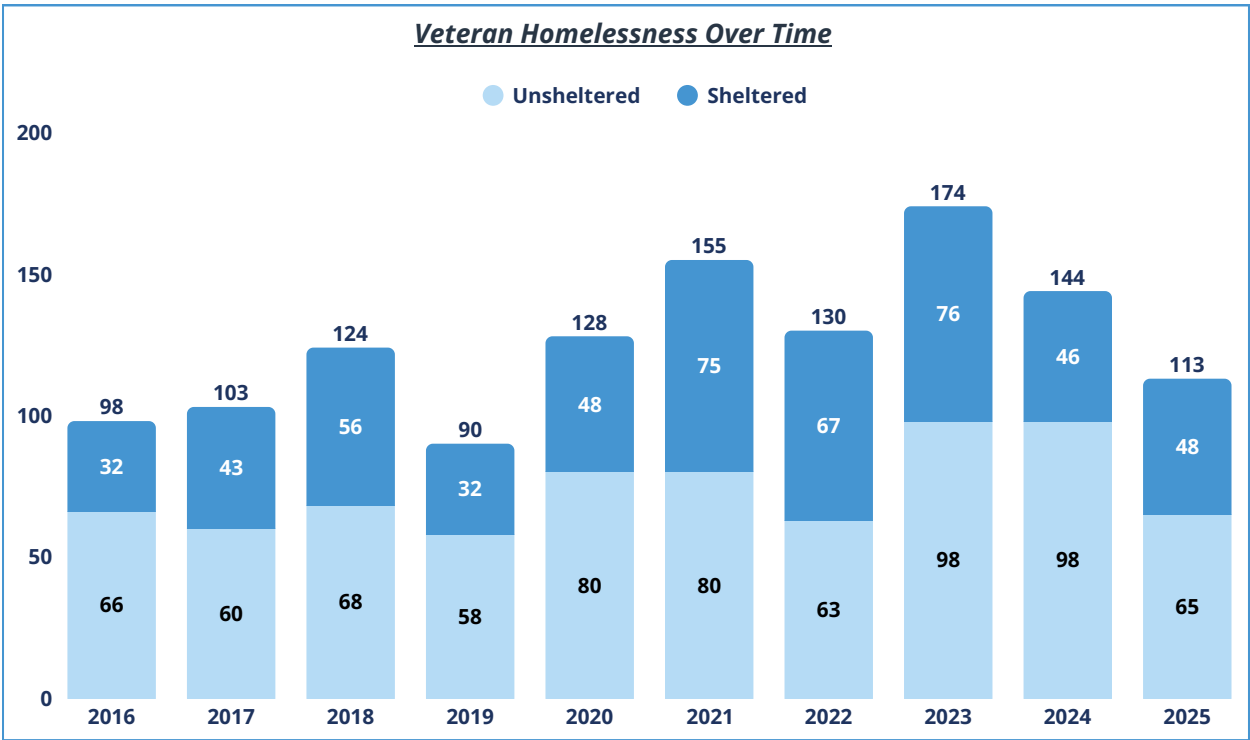
5. [USICH. 2010. Supplemental Document to the Federal Strategic Plan to Prevent and End Homelessness.](#)

VETERANS

U.S. veterans experience conditions that place them at increased risk for homelessness. Veterans experience higher rates of post-traumatic stress disorder (PTSD), traumatic brain injury (TBI), sexual assault, and substance use. Veterans experiencing homelessness are more likely to live on the street than in shelters and remain unsheltered for extended periods.

The U.S. Department of Veterans Affairs (VA) provides a broad range of benefits and services to veterans of the U.S. Armed Forces. These benefits can involve different forms of financial assistance, including monthly cash payments to disabled veterans, health care, education, and housing benefits. In addition to these supports, the VA and HUD partner to provide additional housing and support services to veterans currently homeless or at risk of homelessness. Within NorCal CoC's PIT count, 113 people identified as a veteran. This represents 5.3% of all adults counted on that night. There were no households or children found to be affiliated with any veterans. There were 65 veterans living unsheltered the night of the count, and 48 counted in shelters. Men made up 90.3% of the population with only 9 women total between sheltered and unsheltered groups, and 2 veterans identifying as more than one gender.

Within shelters, 15 veterans were determined to be chronically homeless and 47 of the unsheltered veterans were determined to be chronically homeless.



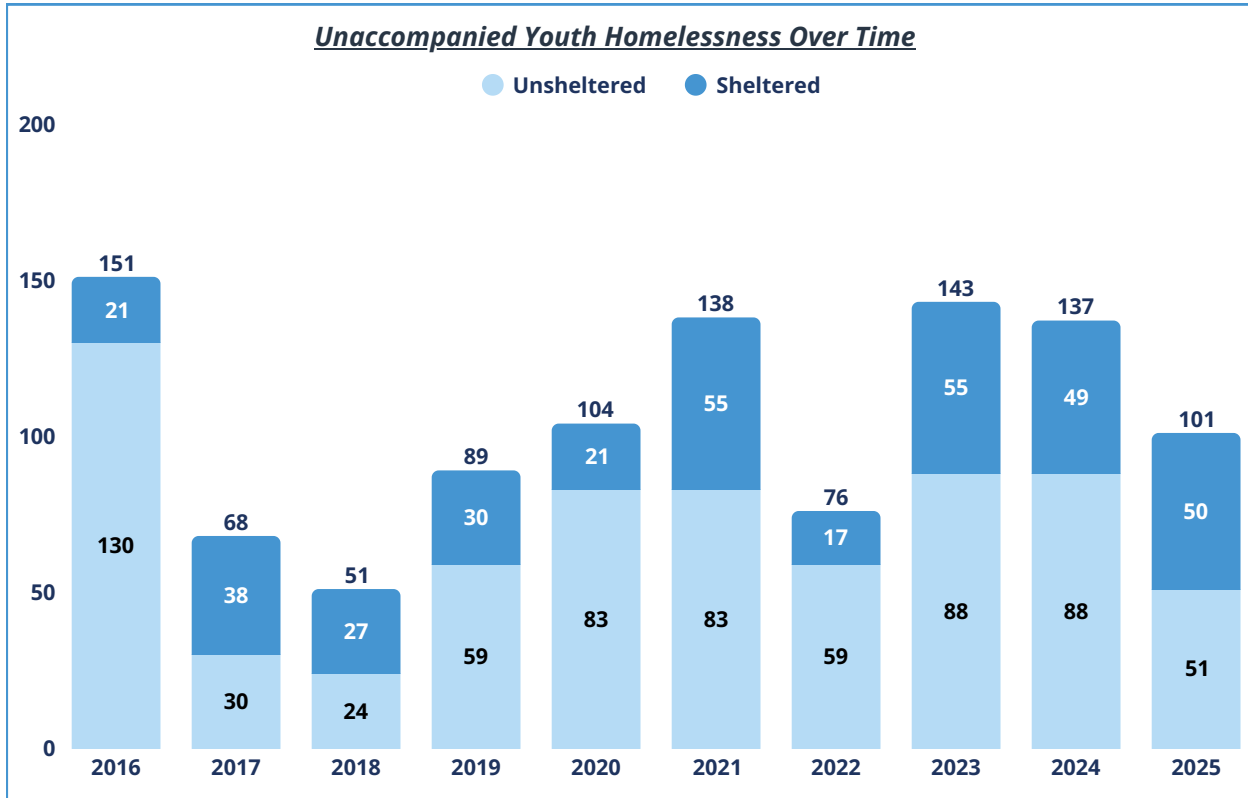
6. [National Coalition for Homeless Veterans. Veteran Homelessness.](#)

UNACCOMPANIED AND PARENTING YOUTH

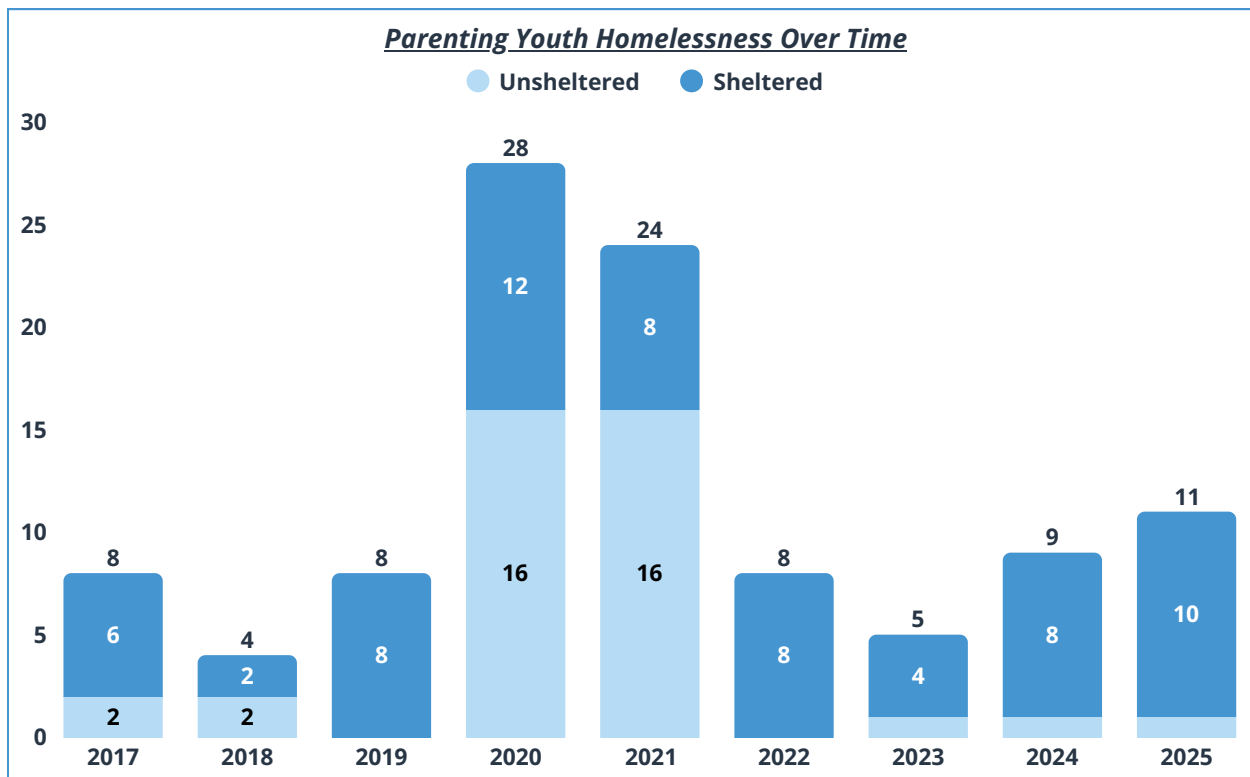
Young people experiencing homelessness have more difficulty accessing services, including shelter, medical care, and employment. Potential reasons for this include the stigma of their housing situation, lack of knowledge of available resources, and a lack of services targeted to young people.

Although largely considered an undercount, nationwide estimates from 2024⁷ suggest there are more than 38,000 unaccompanied youth experiencing unsheltered homelessness and in public shelters, with nearly all being between the ages of 18 and 24. According to the 2024 AHAR *"Compared to all individuals experiencing homelessness, unaccompanied youth were more often non-white (65.9% of youth vs. 61.7% of all individuals), Hispanic/Latina/o (32.6% vs. 30.6%), or identifying themselves other than male or female (4% vs. 2%)."* In comparison, girls represented 36.6% of the NorCal CoC findings, and 4.0% identified as a gender other than male or female. The sheltered unaccompanied youth represented 49.5% of the population with 21 of the 50 total being found in transitional housing.

In 2025, NorCal CoC counted 101 unaccompanied youth under 25 while in the most recent previous full PIT count in 2023, there were 137 persons under age 25. This represents a 26.3% decrease between counts. Additionally, 9.9% of unaccompanied youth were counted as under 18.



7. [U.S. Department of Housing and Urban Development. \(2025\). HUD Releases 2024 Annual Homeless Assessment Report Part 1.](#)

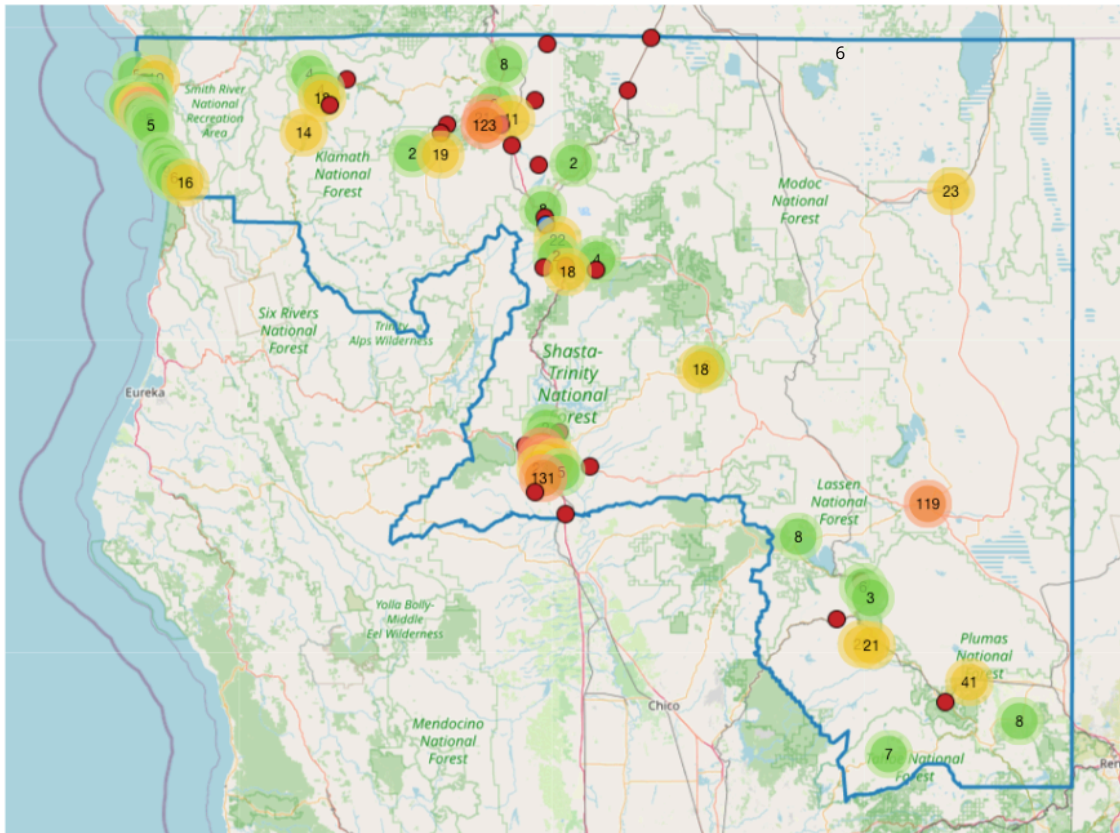


Youth who find themselves parenting while experiencing homelessness have to deal with additional challenges than their counterparts. This subcategory is significantly smaller whether by being collected under the umbrella of another household at the time, greater chances at couch surfing, or more difficult to find. While the total number has consistently risen since 2023, for the last three years only one parent has been counted unsheltered, and the overall number has fallen by almost 2/3rds since 2020.



THE UNSHELTERED COUNT

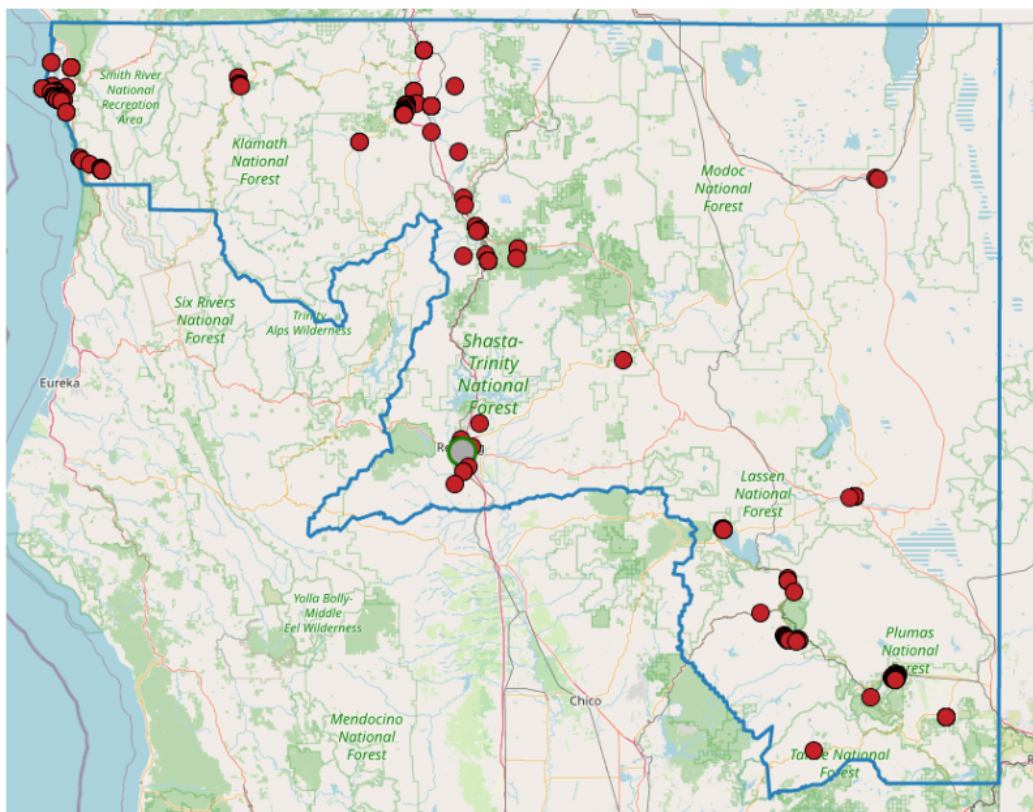
NorCal CoC's estimated unsheltered population for the night of the count was 1,401 people which comprised 60.2% of the total homeless population of 2,329. The Count and survey results were gathered by 203 registered count volunteers.



Within the 7 regions there were a total of 203 registered volunteers; 21 in Del Norte, 3 in Lassen, 3 in Modoc, 2 in Plumas, 114 in Shasta, 1 in Sierra, and 59 in Siskiyou. (note: additional volunteers may have been present assisting with activities not requiring registration). The volunteers used the Counting Us app developed by Simtech Solutions to canvas and survey people experiencing homelessness in the areas they each were designated to canvas.

PEOPLE EXPERIENCING HOMELESSNESS IN VEHICLES AND MAKESHIFT SHELTERS

In California, the issue of homelessness has taken on a distinct form with a notable population living in vehicles. With the high costs of living, many individuals and families find themselves seeking refuge in cars, vans, and RVs, often parked along residential streets or in designated safe parking areas. This mode of living, while offering some semblance of stability and privacy, comes with significant challenges. Access to basic amenities like sanitation and healthcare remains limited, and the transient nature of housing makes accessing social services and employment opportunities more complicated. Despite these hardships, community organizations and local governments are working to provide support, offering safe parking initiatives, outreach programs, and advocacy efforts to address the complex needs of those living on the margins in one of America's wealthiest regions. In NorCal CoC, 32.6% of the population experiencing unsheltered homelessness was found to be living in vehicles or makeshift shelters.



APPENDIX B: 2025 SURVEY INSTRUMENT

This Survey Template is designed to mirror the base “Unsheltered Survey” within the Counting Us app. The questions are color coded as noted below.

RED FONT = HUD required questions that are needed in order to produce the HUD Point in Time report.

PURPLE FONT = These are commonly asked research questions that can be removed without impacting any reporting or conditional logic.

BLACK FONT = Supporting questions designed to help improve the integrity of the data.

YELLOW FONT = Community custom questions.

Introduction & Screener

*Hello, my name is _____ and I'm a volunteer for local outreach. We are conducting a survey to better understand homelessness in our community and improve programs. If you participate your responses will be kept confidential. You can choose to skip any question and your answers will not affect your eligibility for any compensation or services, and the information will not be shared with anyone outside of our team. I need to read each question all the way through. Can I have about 10 minutes of your time? *

1. Have you already been interviewed today for the Point in Time Count?	☐ Yes ☐ No (If Yes --- STOP)																						
2. Where are you sleeping on the night of the Count? (If an option in bold is selected, continue with the survey)	<table border="0"> <tr> <td>☐ Abandoned building</td> <td>☐ Under a bridge / overpass</td> </tr> <tr> <td>☐ Jail</td> <td>☐ Bus/ Train station</td> </tr> <tr> <td>☐ Vehicle / Boat / RV</td> <td>☐ Motel/Hotel paid for w/ own \$</td> </tr> <tr> <td>☐ Motel/Hotel paid for by agency</td> <td>☐ Transitional housing</td> </tr> <tr> <td>☐ Emergency shelter</td> <td>☐ House or apt – rent/own</td> </tr> <tr> <td>☐ Outdoor encampment</td> <td>☐ Park</td> </tr> <tr> <td>☐ Treatment program</td> <td>☐ Street or Sidewalk</td> </tr> <tr> <td>☐ Hospital</td> <td></td> </tr> <tr> <td>☐ w/ friend or family (couch surfing)</td> <td></td> </tr> <tr> <td>☐ In a place being evicted from</td> <td></td> </tr> <tr> <td>☐ Other: _____</td> <td></td> </tr> </table>	☐ Abandoned building	☐ Under a bridge / overpass	☐ Jail	☐ Bus/ Train station	☐ Vehicle / Boat / RV	☐ Motel/Hotel paid for w/ own \$	☐ Motel/Hotel paid for by agency	☐ Transitional housing	☐ Emergency shelter	☐ House or apt – rent/own	☐ Outdoor encampment	☐ Park	☐ Treatment program	☐ Street or Sidewalk	☐ Hospital		☐ w/ friend or family (couch surfing)		☐ In a place being evicted from		☐ Other: _____	
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☐ w/ friend or family (couch surfing)																							
☐ In a place being evicted from																							
☐ Other: _____																							
3. What is your name?	First Name (or Initial): _____ Last Name (or Initial): _____ ☐ Person prefers not to answer																						
a. If hesitant, ask “What are your initials?”	Text box																						

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Demographic Questions	
4. What is your gender? (select all that apply)	☐ Woman ☐ Man ☐ Culturally Specific Identity (e.g., Two-Spirit) ☐ Transgender ☐ Non-Binary ☐ Questioning ☐ Different Identity ☐ Person doesn't know ☐ Person prefers not to answer
a. If Different Identity, please specify	Text box
5. If refused to answer age, "What age range do you fall into?"	☐ <5 ☐ 5-12 ☐ 13-17 ☐ 18-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65+
6. What is your race? (select all that apply)	☐ American Indian, Alaska Native, or Indigenous (Specify Tribe (optional): _____) ☐ Asian or Asian American ☐ Black, African American, or African ☐ Hispanic/Latina/e/o ☐ Middle Eastern or North African ☐ Native Hawaiian or Pacific Islander ☐ White ☐ Other: _____ ☐ Person doesn't know ☐ Person prefers not to answer
7. What is your relationship to Head of Household?	☐ Self ☐ Spouse ☐ Partner ☐ Child ☐ Other ☐ Non-relative
8. Is this the first time you have been homeless?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
9. How long have you been homeless <u>this time</u> ? Only include time you spent staying in shelters and/or on the streets.	☐ 0 to 3 months ☐ 4 to 6 months ☐ 7 to 11 months ☐ 12 to 23 months ☐ 24 to 35 months ☐ 36 months or more
10. How many months did you stay in shelters or on the streets over the past 3 years?	☐ 0 to 3 months ☐ 4 to 6 months ☐ 7 to 11 months ☐ 12 to 23 months ☐ 24 to 35 months ☐ 36 months or more
11. How many separate times in the past 3 years have lived in a shelter, on the streets, or in a car?	☐ Fewer than 4 times ☐ 4 or more times ☐ Person doesn't know ☐ Person prefers not to answer

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Community Questions	
12. Do you have a felony conviction?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
13. Have you ever been denied housing because of criminal conviction?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
14. Did you ever live in foster care or a group home?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
15. If yes, what age did you exit?	☐ Under 15 years ☐ 15-18 years ☐ Over 18 years
16. What is the primary reason of homelessness? Choose only one.	☐ Child/Elder Abuse/Neglect ☐ Domestic Violence ☐ Lack of job skills ☐ Drug abuse ☐ Family break up ☐ Fire ☐ Natural Disaster ☐ COVID-19 ☐ Incarceration ☐ Mental Health ☐ Stranded Traveler ☐ Medical Issues ☐ Relocation ☐ Eviction ☐ Overcrowded ☐ Loss of employment ☐ Illness ☐ Sudden loss of income ☐ Gender identification ☐ Alcohol abuse ☐ Person doesn't know ☐ Person refuses ☐ Other: _____
17. What brought you to this county?	☐ Grew up here ☐ Family here ☐ Good social services ☐ Affordable housing ☐ Friends here ☐ Other reason
18. How long have you lived in this county?	☐ Less than 6 months ☐ 6 months to a year ☐ 1-5 years ☐ 6-10 years ☐ Over 10 years ☐ Refused ☐ Other
19. Did you experience homelessness as a child?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer

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Sensitive Questions - (Skip for individuals under 18)

*Next, I'm going to read you a list of "yes-no" questions about different situations you may be facing. The information you choose to share on these next questions will help our community better understand the specific services and resources that people in our community need. Again, this survey is confidential, and your answers will not affect your eligibility for services or programs. And we can skip any question you don't feel comfortable answering. *

20. Do you have a <u>Substance Use Disorder</u>?	☐ No ☐ Alcohol use disorder ☐ Drug use disorder ☐ Both Alcohol and Drug use disorders ☐ Person Doesn't Know ☐ Person prefers not to answer
a. If yes, is this a long-term disability that impairs your ability to hold a job or live independently?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
21. Do you have a Chronic Health Condition?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
a. If yes, is this a long-term disability that impairs your ability to hold a job or live independently?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
22. Do you have a Mental Health Disorder?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
a. If yes, is this a long-term disability that impairs your ability to hold a job or live independently?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
23. Do you have a Physical Disability?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
a. If yes, is this a long-term disability that impairs your ability to hold a job or live independently?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
24. Do you have a Developmental Disability?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
25. Do you receive disability benefits?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer

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Sensitive Questions - (Skip for individuals under 18)	
26. Are you living with HIV or AIDS?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
27. Are you currently fleeing domestic violence, dating violence, sexual assault or stalking situation?	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer
28. Are you a veteran? (served in the US Armed Forces OR been called into duty as a member of the National Guard or as a Reservist)	☐ Yes ☐ No ☐ Person Doesn't Know ☐ Person prefers not to answer

Subrecipient Agency: _____
Contact Person: _____
HMIS Project Name: _____
Reporting Month: _____
Date Completed: _____
Completed By: _____
Date Received: _____

I. Financial Status - Eligible Use Category

Expenditure Category	Funds Obligated	Funds Expended	Youth Funds Obligated	Youth Funds Expended
Delivery of Permanent Housing and Innovative Solutions				
Rapid Rehousing				
Prevention and Shelter Diversion				
Operating Subsidies - Permanent Housing				
Operating Subsidies – Interim Housing				
Interim Housing				
Improvements to Existing Interim Housing				
Street Outreach				
Services Coordination				
System Support				
Youth Set Aside				
Totals:				

III. HMIS Data

HMIS Report Attached for Reporting Month ___Yes ___No
Number Newly Enrolled Participants _____
Total Active Participants _____
Number Exited _____
Percent Exiting to Positive Situations _____

IV. Describe any factors affecting this project's ability to meet contracted outcomes:

Note:

- **Monthly Reporting must be received by T.EA.C.H. Inc. no later than the 15th of the month following the prior month close**
- **HMIS Data for Newly Enrolled comes from ART report, Total Active and Exit Numbers come from the HMIS Annual Performance Report (APR)**
- **If the project being reported isn't participating in the HMIS (i.e. Innovative Solutions, Shelter Improvements or System Support) indicate that in the HMIS Project Name field with 'n/a'**
- **Contact with questions – Jamie Northrup, jwyatt@teachinc.org**